GOVERNMENT OF INDIA MINISTRY OF RAILWAYS

LOK SABHA UNSTARRED QUESTION NO. 2557 TO BE ANSWERED ON 11.12.2024

LAUNCHING OF SUPER APP FOR RAILWAYS

2557. SHRI B K PARTHASARATHI : SHRI BASTIPATI NAGARAJU :

Will the Minister of RAILWAYS be pleased to state:

(a) whether the Government is planning to launch a super app for the railways that will provide a range of services, including ticket booking, train tracking, and other railway-related tasks;

(b) if so, the details thereof including the services that consumers would be able to avail from the app; and

(c) the timeline by which the app will be launched for commercial usage along with the cost of developing the app?

ANSWER

MINISTER OF RAILWAYS, INFORMATION AND BROADCASTING AND ELECTRONICS & INFORMATION TECHNOLOGY

(SHRI ASHWINI VAISHNAW)

(a) to (c) : Indian Railways is developing a passenger service focussed app. Passengers will be able to avail unreserved ticketing, lodge complaints, check train availability and many more functions in a single app.

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