

**GOVERNMENT OF INDIA
MINISTRY OF LABOUR AND EMPLOYMENT
LOK SABHA
UNSTARRED QUESTION NO. 2192
TO BE ANSWERED ON 09.12.2024**

CENTRALIZED PENSION PAYMENTS SYSTEM (CPPS)

**2192. SHRI EATALA RAJENDER:
SMT. D K ARUNA:**

Will the Minister of LABOUR AND EMPLOYMENT be pleased to state:

- (a) whether the Pilot run of the proposed Centralised Pension Payments System (CPPS) is successful and if so, the time by which the new system will be implemented nationwide to help more than 80 lakh EPS pensioners to receive their pension from any bank, any branch, anywhere in the country;**
- (b) whether the CPPS will address long-standing challenges faced by pensioners and ensures a seamless disbursement mechanism to transform the EPFO into a more robust, responsive and tech-enabled organisation committed to serving the needs of its members and pensioners; and**
- (c) if so, the details thereof and the time by which it will be implemented/results yielded/glitches noticed?**

ANSWER

**MINISTER OF STATE FOR LABOUR AND EMPLOYMENT
(SUSHRI SHOBHA KARANDLAJE)**

(a) to (c): Yes, the pilot run has been successful.

The first pilot run was successfully completed on 29th and 30th October 2024 and pension through CPPS was disbursed to more than 49,000 EPS Pensioners of Jammu, Srinagar and Karnal Regions. The 2nd pilot was conducted in 24 ROs in Nov 24 and pension through CPPS was disbursed to around 9.3 lakh EPS Pensioners. The full scale roll out CPPS is proposed to be implemented in the beginning of the year 2025.

The CPPS marks a major shift by establishing a centralized system, enabling pension disbursement through any bank, any branch across India. Now pensioners will have choice to receive pension in any branch of any scheduled commercial bank anywhere in India instead of the limited choice of few banks in existing RO based decentralised pension disbursement.

The CPPS system would also ensure disbursement of pension throughout India without any need for transfer of Pension Payment Orders (PPO) from one office to another even when the Pensioner moves from one location to another or changes his bank or branch.
