

**GOVERNMENT OF INDIA
MINISTRY OF HOUSING AND URBAN AFFAIRS
LOK SABHA
UNSTARRED QUESTION NO. 1727
TO BE ANSWERED ON DECEMBER 05, 2024**

NATIONAL URBAN DIGITAL MISSION

NO. 1727. SHRI V K SREEKANDAN:

Will the Minister of HOUSING AND URBAN AFFAIRS be pleased to state:

- (a) whether it is a fact that the National Urban Digital Mission aims to digitize municipal services across the country and if so, the details thereof;**
- (b) whether it is true that the said Mission would have new modules such as online booking of community centres and registration of properties, etc. and if so, the details thereof;**
- (c) whether it is also true that the National Urban Digital Mission was launched in 2021 and aimed to institutionalize a citizen-centric and ecosystem-driven approach to urban governance and serviced delivery across all cities and towns in the country by 2024 and if so, the details thereof;**
- (d) whether it is also true that the funds allocated in the 2024-25 budget for the said programme is yet to get the Cabinet nod; and**
- (e) if so, the details thereof?**

ANSWER

**THE MINISTER OF STATE IN THE
MINISTRY OF HOUSING AND URBAN AFFAIRS
(SHRI TOKHAN SAHU)**

(a) to (e): The National Urban Digital Mission (NUDM) envisions to build and manage shared digital infrastructure usable by all Urban Local Bodies (ULBs) for delivery of digital municipal services thus contributing to enhancing Ease-of-Living and Ease-of-doing business. The pilot implementation of the Mission was launched in February, 2021.

The scheme envisions to build citizen centric urban digital infrastructure called the [Urban Platform for delivery of Online Governance (UPYOG)] - comprising a set of e-governance solutions usable by all ULBs for delivery of digital municipal services.

The e-governance solutions developed on UPYOG are available to the entire urban ecosystem, thus supporting development of applications and solutions at scale and speed, create a virtuous cycle of innovation and cocreation, and help strengthen collaboration between citizens, entrepreneurs, academics, administrators, governments, non-Government Organisations and other urban stakeholders across the country.

14 services/modules for digital delivery of urban services have been offered to all the cities and towns of the country for adoption and implementation, including booking of community centres and registration of properties for property tax. NUDM supports all States/ UTs in implementation of these services/modules.

The learnings from the pilot implementations have been consolidated to build the foundation and rollout of the proposed National Urban Digital Mission for which the proposal is at approval stage.
