

GOVERNMENT OF INDIA  
MINISTRY OF WOMEN AND CHILD DEVELOPMENT

**LOK SABHA**  
**UN-STARRED QUESTION NO. 785**  
TO BE ANSWERED ON 26.07.2024

**EFFECTIVENESS OF ONE-STOP CENTRES**

785. SHRI GAURAV GOGOI:

Will the Minister of Women and Child Development be pleased to state:

- (a) whether the Government has conducted any recent evaluations to assess the effectiveness of One Stop Centres (OSCs) in supporting women survivors of violence;
- (b) if so, the details and the outcome thereof;
- (c) the number of women who have accessed services at OSCs alongwith the types of services provided to them and its impact on their well-being and safety, State-wise; and
- (d) the number of operational OSCs in the country, State-wise?

**ANSWER**

MINISTER OF WOMEN AND CHILD DEVELOPMENT  
(SHRIMATI ANNPURNA DEVI)

(a) & (b): A third party evaluation of the schemes of the Ministry, including One Stop Centre (OSC) Scheme, was conducted during the Financial Year 2020-21 through NITI Aayog. The study found the relevance, effectiveness and sustainability of the scheme as satisfactory.

(c) & (d): OSCs provide integrated support and assistance under one roof to women affected by violence and in distress both in private and public spaces and facilitate immediate emergency and non-emergency access to a range of services including medical, legal, temporary shelter, police assistance, psychological and counselling support to fight against any forms of violence against them. The State/UT-wise details of operational OSCs along with the number of women assisted as on 31.05.2024 are at annexure.

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**Annexure**

**ANNEXURE REFERRED TO IN PART (C) and (D) OF LOK SABHA UNSTARRED QUESTION NO. 785 FOR REPLY ON 26.07.2024 ASKED BY SHRI GAURAV GOGOI REGARDING 'EFFECTIVENESS OF ONE-STOP CENTRES'**

**Details of State/UT-wise details of the operational OSCs along with the number of women assisted as on 31.05.2024**

<b>S. No.</b>	<b>State/ UTs</b>	<b>Number of Operational OSCs</b>	<b>Total number of women Assisted during 1.4.2015 to 31.5.2024</b>
1	A&N Islands	3	1,942
2	Andhra Pradesh	19	41,085
3	Arunachal Pradesh	25	2,073
4	Assam	36	20,448
5	Bihar	38	36,582
6	Chandigarh	1	1,526
7	Chhattisgarh	27	43,264
8	DNHDD	3	1,164
9	Delhi	11	17,996
10	Goa	2	6,792
11	Gujarat	35	35,500
12	Haryana	22	40,459
13	Himachal Pradesh	12	2,478
14	Jammu & Kashmir	20	10,900
15	Jharkhand	24	4,568
16	Karnataka	38	24,633
17	Kerala	14	19,101
18	Ladakh	2	65
19	Lakshadweep	1	0
20	Madhya Pradesh	57	94,166
21	Maharashtra	42	30,589
22	Manipur	16	1,572
23	Meghalaya	12	3,464
24	Mizoram	8	1,346
25	Nagaland	11	1,284
26	Odisha	30	21,891
27	Puducherry	4	442
28	Punjab	23	17,115
29	Rajasthan	37	44,428
30	Sikkim	6	1,409
31	Tamil Nadu	47	79,643
32	Telangana	36	63,539
33	Tripura	8	719
34	Uttar Pradesh	79	2,37,194
35	Uttarakhand	14	7,280
36	West Bengal	22	3,055
	<b>Total</b>	<b>785</b>	<b>9,19,712</b>

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