

**GOVERNMENT OF INDIA**  
**MINISTRY OF EXTERNAL AFFAIRS**

**LOK SABHA**

**UNSTARRED QUESTION NO-757**

**ANSWERED ON 26/07/2024**

**PASSPORT SERVICE CENTRES**

**757. SHRI PRAVEEN PATEL**

**DR. SHRIKANT EKNATH SHINDE**

**SHRI NARESH GANPAT MHASKE**

**Will the Minister of EXTERNAL AFFAIRS be pleased to state :-**

**(a) the number of officers and employees working in the Passport Seva Kendras presently, State-wise;**

**(b) the total number of Passport Seva Kendras in the State of Maharashtra and Uttar Pradesh;**

**(c) the overall percentage increase witnessed in the number of passport applications in Maharashtra and Uttar Pradesh during the last five years; and**

**(d) whether the number of officers and employees in passport centres has been increased in proportion to the increase in the number of said applications and if so, the details thereof?**

## **ANSWER**

### **THE MINISTER OF STATE IN THE MINISTRY OF EXTERNAL AFFAIRS**

**(SHRI KIRTI VARDHAN SINGH)**

**(a) The number of officers and employees working in the Passport Seva Kendras (PSK) and Post Office Passport Seva Kendras (POPSK) presently, State-wise, is at Annexure 1.**

**(b) Total number of the PSK and POPSK in the States of Maharashtra and Uttar Pradesh is as under:**

<b>S.No.</b>	<b>State</b>	<b>PSK</b>	<b>POPSK</b>	<b>Total</b>
<b>1.</b>	<b>Maharashtra</b>	<b>08</b>	<b>41</b>	<b>49</b>
<b>2.</b>	<b>Uttar Pradesh</b>	<b>06</b>	<b>51</b>	<b>57</b>

**(c) Overall increase of 16.45% in Maharashtra and 38.66% in Uttar Pradesh has been witnessed in the number of passports issued during the last five (05) years as per details below:**

<b>State</b>	<b>2019</b>	<b>2020</b>	<b>2021</b>	<b>2022</b>	<b>2023</b>	<b>Increase of % since 2019</b>
<b>Maharashtra</b>	<b>12,96,683</b>	<b>5,66,199</b>	<b>7,64,668</b>	<b>12,50,829</b>	<b>15,10,112</b>	<b>16.45%</b>
<b>Uttar Pradesh</b>	<b>9,87,102</b>	<b>4,96,619</b>	<b>6,42,165</b>	<b>11,15,650</b>	<b>13,68,760</b>	<b>38.66%</b>

**(d) The Ministry has augmented manpower by taking various steps including regular promotion of eligible officials and officers of the Central Passport Organization (CPO), appointment of officers and officials in CPO on direct recruitment & deputation basis and engagement of staff on contractual basis.**

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**Annexure 1****Number of officers and employees working in the Passport Seva****Kendras (PSK) and Post Office Passport Seva Kendras (POPSK)****(State-wise)**

<b>S.No.</b>	<b>State</b>	<b>Number of officers and employees working in the PSK and POPSK</b>
1.	Andhra Pradesh	32
2.	Assam	15
3.	Bihar	20
4.	Chhattisgarh	10
5.	Goa	04
6.	Gujarat	63
7.	Himachal Pradesh	07
8.	Jharkhand	07
9.	Karnataka	38
10.	Kerala	120
11.	Madhya Pradesh	14
12.	Maharashtra	111
13.	Odisha	05
14.	Punjab	46
15.	Rajasthan	26
16.	Tamil Nadu	71
17.	Telangana	44
18.	Uttar Pradesh	90
19.	Uttarakhand	12
20.	West Bengal	30
21.	Chandigarh	38
22.	Jammu & Kashmir	28
23.	Delhi	57
<b>Total</b>		<b>888</b>

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