

GOVERNMENT OF INDIA
MINISTRY OF WOMEN AND CHILD DEVELOPMENT

LOK SABHA
UN-STARRED QUESTION NO. 722
TO BE ANSWERED ON 26.07.2024

ONE STOP CENTRES

722. SHRI MANOJ TIWARI:
SHRI BASAVARAJ BOMMAI:
SHRI BIDYUT BARAN MAHATO:
SHRI LUMBA RAM:
SHRI VISHALDADA PRAKASHBAPU PATIL:
DR. HEMANT VISHNU SAVARA:
SMT. SMITA UDAY WAGH:
SMT. POONAMBEN HEMATBHAI MAADAM:
SHRI BIPLAB KUMAR DEB:
SHRI NABA CHARAN MAJHI:

Will the Minister of Women and Child Development be pleased to state:

- (a) the details of the objectives of setting up One Stop Centres (OSCs);
- (b) the budgetary norms for construction of OSC;
- (c) the number of OSCs operational as on date, specially in Maharashtra, Gujarat and Odisha indicating the number of persons benefitted therefrom;
- (d) the number of OSCs proposed to be set up specially in Tripura, Jharkhand, Rajasthan and Maharashtra;
- (e) whether the Government proposes to conduct social audit on the OSC as tool of self-assessment to evaluate the efficiency and quality of service provided; and
- (f) the list of total number of patients who availed OSC services in the country, State-wise?

ANSWER

MINISTER OF WOMEN AND CHILD DEVELOPMENT
(SHRIMATI ANNPURNA DEVI)

(a) The objectives of setting of One Stop Centres (OSCs) are to provide integrated support and assistance under one roof to women affected by violence and in distress both in private and public spaces and facilitate immediate emergency and non-emergency access to a range of services including medical, legal, temporary shelter, police assistance, psychological and counselling support to fight against any forms of violence against them.

(b) The budgetary norms for construction of One Stop Centre are based on CPWD 2020 rates to the tune of Rs.60.00lakh (Tentative) for Delhi and National Capital Region. The rates for other regions/locations is as per the Schedule of Rates (SOR) of the States/UTs concerned. A variable cost @5% of the construction cost to meet any variation in the construction cost is also provided.

(c) As on date, 785 OSCs are operational across the States/UTs. The number of OSCs operational, as on date, in Maharashtra, Gujarat and Odisha indicating the number of women benefitted therefrom is as under:-

S. No.	State	Number of Operational OSCs	Total number of women Assisted During 1.4.2015 to 31st May 2024
1	Maharashtra	42	30,589
2	Gujarat	35	35,500
3	Odisha	30	21,891

(d) As the scheme is demand driven by the States and UTs, they are encouraged to set-up One Stop Centre in those districts having higher rate of crime against women or those having bigger geographical area, preferably in aspirational districts. Further, as and when a proposal for setting up OSC is received from the States/UTs, the same is considered by Programme Approval Board (PAB) of the Ministry.

(e) No social audit has been conducted for OSCs. However, a third party evaluation of the schemes of the Ministry, including One Stop Centre (OSC) Scheme, was conducted during the Financial Year 2020-21 through NITI Aayog. The study found the relevance, effectiveness and sustainability of the scheme as satisfactory.

(f) The details of total number of women assisted through OSC services in the country, State-wise are given as under:

S. No.	State/ UTs	Total number of women Assisted During 1.4.2015 to 31st May 2024
1	A&N Islands	1,942
2	Andhra Pradesh	41,085
3	Arunachal Pradesh	2,073
4	Assam	20,448
5	Bihar	36,582
6	Chandigarh	1,526
7	Chhattisgarh	43,264
8	DNHDD	1,164
9	Delhi	17,996
10	Goa	6,792
11	Gujarat	35,500
12	Haryana	40,459

13	Himachal Pradesh	2,478
14	Jammu & Kashmir	10,900
15	Jharkhand	4,568
16	Karnataka	24,633
17	Kerala	19,101
18	Ladakh	65
19	Lakshadweep	0
20	Madhya Pradesh	94,166
21	Maharashtra	30,589
22	Manipur	1572
23	Meghalaya	3,464
24	Mizoram	1,346
25	Nagaland	1,284
26	Odisha	21,891
27	Puducherry	442
28	Punjab	17,115
29	Rajasthan	44,428
30	Sikkim	1,409
31	Tamil Nadu	79,643
32	Telangana	63,539
33	Tripura	719
34	Uttar Pradesh	2,37,194
35	Uttarakhand	7,280
36	West Bengal	3,055
	Total	9,19,712
