

**GOVERNMENT OF INDIA  
MINISTRY OF HEALTH AND FAMILY WELFARE  
DEPARTMENT OF HEALTH AND FAMILY WELFARE**

**LOK SABHA  
UNSTARRED QUESTION NO. 3218  
TO BE ANSWERED ON 9<sup>th</sup> AUGUST, 2024**

**QUALITY STANDARD FOR AYUSHMAN AROGYA MANDIRS**

**3218: SHRI VIJAY BAGHEL:**

Will the Minister of **HEALTH AND FAMILY WELFARE** be pleased to state:

(a) whether any steps have been taken by the Government to assess the quality standard of health institutions and facilities for Ayushman Arogya Mandirs and ensure monitoring compliance with respect to Indian Public Health Standards; and

(b) if so, the details thereof?

**ANSWER  
THE MINISTER OF STATE IN THE MINISTRY OF HEALTH AND  
FAMILY WELFARE  
(SMT. ANUPRIYA PATEL)**

(a) & (b) : The National Quality Assurance Standards is a comprehensive framework established by the Ministry of Health and Family Welfare, Government of India in 2013, aimed at ensuring and enhancing the quality of healthcare services provided at public health facilities.

National Quality Assurance Standards for Ayushman Arogya Mandir- Sub Centres (AAM-SC) were launched in 2020. To further instil a culture of continuous quality improvement and ease of compliance in healthcare sector, digital technology has been leveraged and 'Virtual Assessment for National Quality Assurance Standards (NQAS) Certification of Ayushman Arogya Mandir- Sub Health Centres' has been launched on 28<sup>th</sup> June, 2024. 10% of the virtually assessed AAM- Sub Centres will be verified physically through onsite-assessment.

The Indian Public Health Standards (IPHS) are essential benchmarks that ensure the delivery of minimum essential services through public healthcare facilities, including District Hospitals, Sub-District Hospitals, Community Health Centers, Ayushman Arogya Mandir - Primary Health Centers (AAM-PHCs), and Ayushman Arogya Mandir - Sub Centres (AAM-

SCs). Developed in 2007 and revised in 2012 and 2022, these standards align with recent public health initiatives and are fundamental to our healthcare system.

The Ministry has developed a digital tool and a web-based dashboard ([www.iphs.mohfw.gov.in](http://www.iphs.mohfw.gov.in)) to facilitate self- assessment by all levels of facilities including Ayushman Arogya Mandirs. The IPHS Dashboard is designed to monitor public health facilities' compliance with the IPHS 2022 standards and offers real-time updates, enabling oversight and data-driven decision-making to identify gaps and facilitate timely interventions.

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