

GOVERNMENT OF INDIA
MINISTRY OF DEFENCE
DEPARTMENT OF EX-SERVICEMEN WELFARE
LOK SABHA
UNSTARRED QUESTION NO. 3185
TO BE ANSWERED ON 09th August, 2024

SPARSH PENSION DISBURSEMENT SCHEME

3185 SHRI AMRINDER SINGH RAJA WARRING:

Will the Minister of DEFENCE be pleased to state:

- (a) whether the Government has prepared any internal note/documentation indicating the inadequacies in the implementation of the SPARSH pension disbursement scheme;
- (b) if so, the details thereof;
- (c) whether complaints have been received by the Government in regard to the SPARSH pension disbursement scheme by pension recipients/other stakeholders; and
- (d) if so, the details thereof?

A N S W E R

MINISTER OF STATE
IN THE MINISTRY OF DEFENCE

(SHRI SANJAY SETH)

(a) & (b): Sparsh is a newly launched digital platform for defence pension sanction and disbursement. The issues noticed and reported have been taken care of speedily to the satisfaction of stakeholders and beneficiaries. Ministry is continuously monitoring the SPARSH system for the benefit of the pensioners and stakeholders.

(c) & (d): The issues noticed and reported by the pensioners have been promptly addressed and improvements made in the SPARSH system to the satisfaction of the stakeholders and pensioners.
