GOVERNMENT OF INDIA MINISTRY OF CIVIL AVIATION LOK SABHA UNSTARRED QUESTION NO. : 2954 (To be answered on the 8th August 2024)

DIGITAL INITIATIVES

2954. SHRI HARIBHAI PATEL SHRI PRAVEEN PATEL SHRI NARESH GANPAT MHASKE DR. SHRIKANT EKNATH SHINDE SMT DAGGUBATI PURANDESWARI

Will the Minister of CIVIL AVIATION लागर विमालल मंत्री

be pleased to state:-

(a) the details of digital initiatives implemented in the aviation sector during the last year;

(b) the total number of airports that have integrated digital check-in and boarding facilities along with the impact on passenger waiting period across the country, particularly in Maharashtra, Uttar Pradesh and Gujarat;

(c) the details of budgetary allocation for digital transformation in civil aviation sector for the current financial year;

(d) the details of data on the improvement in passenger experience and operational efficiency due to digital initiatives?

ANSWER

Minister of State in the Ministry of CIVIL AVIATION ਗਰਾਣ ਰਿਸ਼ਾਰਰ ਸੰਸਾਰਤ ਸੈਂ ਹਾਤਤ ਸੰਸੀ (Shri Murlidhar Mohol)

(a) to (d): The major digital initiative implemented in the aviation sector in recent years is Digi Yatra. The other digital initiatives taken are Self Service Baggage Drop(SSBD), Trusted Traveller Program(TTP), Biometric Registration- International Arrival and Self Service International Check-in & Bag Tag Printing. Digi Yatra is presently available at 15 airports including airports of Lucknow, Varanasi in Uttar Pradesh, Mumbai, Pune in Maharashtra and Ahmedabad in Gujarat. It is planned to be introduced at all other airports across the country in a phased manner. No fund is sanctioned/released by the Government for this initiative. The said expenditure is borne by airport operators. Use of Digi Yatra enables seamless and hassle free travel experience for passengers which has resulted in faster

passenger processing at various checkpoints at the airports.
