

**GOVERNMENT OF INDIA
MINISTRY OF HEALTH AND FAMILY WELFARE
DEPARTMENT OF HEALTH AND FAMILY WELFARE**

**LOK SABHA
UNSTARRED QUESTION NO. 1938
TO BE ANSWERED ON THE 2nd AUGUST, 2024**

QUALITY ASSURANCE IN AYUSHMAN AROGYA MANDIRS

1938: SHRI BIDYUT BARAN MAHATO:

Will the Minister of HEALTH AND FAMILY WELFARE be pleased to state:

the steps taken/proposed to be taken by the Government to assess the quality standards in Ayushman Arogya Mandirs and ensure compliance with Indian Public Health Standards ?

**ANSWER
THE MINISTER OF STATE IN THE MINISTRY OF HEALTH AND
FAMILY WELFARE
(SMT. ANUPRIYA PATEL)**

The National Quality Assurance Standards is a comprehensive framework established by the Ministry of Health and Family Welfare, Government of India in 2013, aimed at ensuring and enhancing the quality of healthcare services provided at public health facilities.

National Quality Assurance Standards for Ayushman Arogya Mandir- Sub Centres (AAM-SC) were launched in 2020. To further instil a culture of continuous quality improvement and ease of compliance in healthcare sector, digital technology has been leveraged and 'Virtual Assessment for National Quality Assurance Standards (NQAS) Certification of Ayushman Arogya Mandir- Sub Health Centres' has been launched on 28th June, 2024. 10% of the virtually assessed AAM- Sub Centres will be verified physically through onsite-assessment.

The Indian Public Health Standards (IPHS) are essential benchmarks that ensure the delivery of minimum essential services through public healthcare facilities, including District Hospitals, Sub-District Hospitals, Community Health Centers, Ayushman Arogya Mandir - Primary Health Centers (AAM-PHCs), and Ayushman Arogya Mandir - Sub Centres (AAM-SCs). Developed in 2007 and revised in 2012 and 2022, these standards align with recent public health initiatives and are fundamental to our healthcare system.

The Ministry has developed a digital tool and a web-based dashboard (www.iphs.mohfw.gov.in) to facilitate self- assessment by all levels of facilities including Ayushman Arogya Mandirs. The IPHS Dashboard is designed to monitor public health facilities' compliance with the IPHS 2022 standards and offers real-time updates, enabling oversight and data-driven decision-making to identify gaps and facilitate timely interventions.
