

**GOVERNMENT OF INDIA  
MINISTRY OF COMMUNICATIONS  
DEPARTMENT OF TELECOMMUNICATIONS**

**LOK SABHA  
UNSTARRED QUESTION NO. 1461  
TO BE ANSWERED ON 31<sup>ST</sup> JULY, 2024**

**BSNL CUSTOMERS**

**1461 SHRI BALYA MAMA SURESH GOPINATH MHATRE:**

Will the Minister of COMMUNICATION be pleased to state:

- (a) the reasons for decrease in customers of BSNL mobile;
- (b) the details of the measures taken by the department to increase these customers; and
- (c) the total number of BSNL mobile customers of Bhiwandi in Thane district of Maharashtra?

**ANSWER**

**MINISTER OF STATE FOR COMMUNICATIONS AND RURAL DEVELOPMENT  
(DR. PEMMASANI CHANDRA SEKHAR)**

(a) & (b) In line with Atmanirbhar initiative, BSNL has placed purchase order for 1 lakh 4G sites for deployment of indigenous 4G technology. Supply of 4G equipment has started from September 2023. It will help in increasing 4G footprint of BSNL across the country and thereby increasing customer base of BSNL.

Government has taken various measures for revival of BSNL/MTNL. These include a revival package in 2019 amounting to around 69 Thousand Crore. It brought down the operating costs of BSNL and MTNL. The revival package of 2022 amounting to around 1.64 Lakh Crore was given for measures such as infusing fresh capital, restructuring debt and meeting viability gap. In addition, the Government in 2023, approved the allotment of 4G/5G spectrum to BSNL with the total outlay of around Rs. 89 Thousand Crore through equity infusion.

(c) There are 20,283 number of BSNL mobile customers in Bhiwandi, Thane District, Maharashtra.

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