GOVERNMENT OF INDIA
MINISTRY OF CIVIL AVIATION
Lok Sabha
STARRED QUESTION NO. : 146
(TO BE ANSWERED ON THE 1st August 2024)

DIGI YATRA APP

146.   SHRI JANARDAN MISHRA
         SHRI RAVINDRA SHUKLA ALIAS RAVI KISHAN

Will the Minister of CIVIL AVIATION

be pleased to state:-

(a) the details of the steps taken by the Government to promote efficiency in air travel through digitization, particularly with the help of Digi Yatra App;

(b) the number of persons registered on the App along with the details of facilities made available through the said App; and

(c) the roadmap prepared to further enhance efficiency and digitization in air travel?

ANSWER

Minister of CIVIL AVIATION   (Shri Kinjarapu Rammohan Naidu)

(a) to (c): A statement is laid on the Table of the House.

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STATEMENT REFERRED TO IN REPLY TO PARTS (A) TO (C) IN RESPECT OF LOK SABHA STARRED QUESTION NO. 146 FOR REPLY ON 01.08.2024 REGARDING DIGI YATRA APP ASKED BY SHRI JANARDAN MISHRA AND SHRI RAVINDRA SHUKLA ALIAS RAVI KISHAN.; ; (a): Digi Yatra, Facial Recognition Technology based app has been launched to provide seamless, hassle-free and faster passenger processing at various checkpoints at the airports. Besides Digi Yatra, some other services have also been implemented at few airports to promote efficiency in air travel through digitization:-; i) Self service check-in kiosk.; ii) Self service baggage drop.; iii) Trusted Traveller Program to allow Indian passport holders and Overseas Citizens of India through e-gates seamlessly.; iv) Waiting time digital display.; v) Hand held 2-D barcode scanner for boarding pass at entry gates; ; (b): Currently, Digi Yatra mobile application is available on both Android and iOS platform and it has been downloaded by more than 43 Lakh users. The app facilitates the passengers to enroll their verifiable credentials using Aadhaar and to keep their personal information on their smartphone to ensure data privacy. Use of Digi Yatra app enables faster passenger processing at various checkpoints at the airports. (c): Enhancement in efficiency and digitization in air travel is an on-going process. Scale up of Digi Yatra is to be carried in phased manner.