

**GOVERNMENT OF INDIA
MINISTRY OF COMMUNICATIONS
DEPARTMENT OF POSTS**

**LOK SABHA
STARRED QUESTION NO. 129
TO BE ANSWERED ON 31ST JULY, 2024**

MODERNISATION OF POST OFFICES

***129 DR. M K VISHNU PRASAD:**

Will the Minister of COMMUNICATION be pleased to state:

- (a) the number of post offices across the country along with the total number of saving accounts in these post offices and the facilities provided to the account holders;
- (b) whether post offices have been established in all the major villages in the country to ensure the smooth implementation of communication systems;
- (c) if so, the details thereof;
- (d) whether all post offices in the country have been equipped with modern technology; and
- (e) if so, the specifics of these modernization efforts?

ANSWER

**MINISTER OF COMMUNICATIONS AND DEVELOPMENT OF NORTH EASTERN
REGION
(SHRI JYOTIRADITYA M. SCINDIA)**

- (a) to (e) A statement is laid on the Table of the House.

**STATEMENT TO BE LAID ON THE TABLE OF LOK SABHA IN RESPECT OF PARTS
(a) TO (e) OF THE LOK SABHA STARRED QUESTION NO. 129 FOR 31ST JULY, 2024
REGARDING “MODERNISATION OF POST OFFICES.”**

(a) There are 1,64,987 post offices (Head Post Offices, Sub-Post Offices and Branch Post Offices) across the country having 7,50,63,197 Savings Accounts in these post offices as on 31.03.2024.

The savings account holders have the facility of availing the Automated Teller Machine (ATM), Issuance of Cheque book, Internet Banking, Mobile Banking, various types of SMS alerts, e-Passbook for viewing the balance and account statement, Funds transfer from bank accounts to post office accounts and vice versa through National Electronic Fund Transfer (NEFT) and Real Time Gross Settlement (RTGS), Electronic Clearing Services (ECS) facility for crediting the interest and maturity amount in bank accounts, Interactive Voice Response System (IVRS) facility under Core Banking System (CBS).

(b) & (c) There are 1,49,164 post offices (Head Post Offices, Sub-Post Offices and Branch Post Offices) in rural areas covering all villages of the country.

(d) & (e) All Departmental Post Offices in the country have been computerized and networked under the Information Technology (IT) Modernization Project. Branch post offices functioning in rural areas of the country have been provided with mobile devices for carrying out online postal, financial and insurance transactions
