

**GOVERNMENT OF INDIA  
MINISTRY OF RAILWAYS**

**LOK SABHA  
UNSTARRED QUESTION NO.662  
TO BE ANSWERED ON 20.07.2022**

**MEDICAL FACILITIES TO PASSENGERS**

**†662. SHRI SHANKAR LALWANI:**

**DR. BHARATIBEN DHIRUBHAI SHIYAL:**

**Will the Minister of RAILWAYS be pleased to state:**

- (a) the steps taken/likely to be taken by the Railways for providing first aid and prompt medical aid to the passengers during the journey;**
- (b) the facilities being provided by the Railways at present;**
- (c) whether the said facilities are available at all the railway stations;**
- (d) if so, the details thereof; and**
- (e) if not, the steps being taken/likely to be taken to extend these facilities?**

**ANSWER**

**MINISTER OF RAILWAYS, COMMUNICATIONS AND  
ELECTRONICS & INFORMATION TECHNOLOGY  
(SHRI ASHWINI VAISHNAW)**

**(a) to (e): The need and extent of providing medical facilities at Railway stations and in trains was examined by Hon'ble Supreme Court. In compliance of the orders, a committee of experts was constituted at All India Institute of Medical Sciences (AIIMS), New Delhi. As recommended by Committee of**

**experts, instructions have been issued to provide a Medical Box containing life saving medicines, equipments, oxygen cylinder, etc. at all Railway stations and passenger carrying trains. At some Railway Stations Emergency Medical Room (EMR) have been provided.**

**Front line staff i.e. Train Ticket Examiner, Train Superintendents, Assistant Station Master, etc. are trained in rendering First Aid. Regular refresher courses are conducted for such staff. List of near-by hospitals and doctors along with their contact numbers is available at all Railway Stations. Ambulance services of Railways, State Government/Private Hospitals and ambulance service providers are utilized to transport the injured sick passengers to the hospitals/doctor's clinics.**

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