

**GOVERNMENT OF INDIA
MINISTRY OF COMMUNICATIONS
DEPARTMENT OF POSTS**

**LOK SABHA
UNSTARRED QUESTION NO. 636
TO BE ANSWERED ON 20TH JULY, 2022**

DAK KARMAYOGI

636. SHRIMATI SUNITA DUGGAL:

Will the Minister of COMMUNICATIONS be pleased to state:

- (a) the details of aims and objectives of launching the e-portal 'Dak Karmayogi';
- (b) whether the Dak Karmayogi is a part of Hon'ble Prime Minister's Mission Karmayogi and if so, the details thereof;
- (c) the details of the mechanism by which the Dak Karmayogi will help the Rural and Urban postal service; and
- (d) the details of the number of employees which will be benefitted with this e-portal?

ANSWER

**MINISTER OF STATE FOR COMMUNICATIONS
(SHRI DEVUSINH CHAUHAN)**

- (a) The Dak Karmayogi e-Learning portal aims at competency building of Departmental employees and Gramin Dak Sewaks of Department of Posts. This portal facilitates online as well as onsite training in blended learning mode at departmental training units.
- (b) The Dak Karmayogi portal is aligned to Hon'ble Prime Minister's Mission Karmayogi and has been developed with a view to bring efficiency in the work force of Department of Posts.
- (c) This portal enables the Departmental employees and Gramin Dak Sewaks to access the uniform standardized training content online as well as in blended learning mode at Departmental training units with main theme as moving from 'rule' to 'role'.

This portal envisages to be a repository of training contents related to work procedures as well as soft skills requirements of Departmental employees and Gramin Dak Sewaks so as to enable them to learn relevant subjects anytime, anywhere as per their convenience. Increased competencies of the Departmental employees and Gramin Dak Sewaks aims in improvement of the Rural and Urban postal service.

- (d) Department of Posts has a work force of 1,65,873 Departmental employees and 2,40,478 Gramin Dak Sewaks (as on 31.12.2021). The Dak Karmayogi Portal aims to provide training to this work force in a continuous and gradual manner.
