

**GOVERNMENT OF INDIA  
MINISTRY OF RAILWAYS**

**LOK SABHA  
UNSTARRED QUESTION NO. 499  
TO BE ANSWERED ON 20.07.2022**

**FREQUENCY OF TRAINS**

**499. DR. DNV SENTHILKUMAR. S.:  
DR. AMOL RAMSING KOLHE:  
SHRI KULDEEP RAI SHARMA:**

**Will the Minister of RAILWAYS be pleased to state :**

- (a) the total number of passengers who travelled daily in all the trains including general, sleeper and AC in the country during each of the last three years and the current year;**
- (b) the details of the norms/criteria for determining the frequency of trains and introduction of new trains;**
- (c) the number of trains cancelled and delayed during the last three years and the current year along with the reasons therefor;**
- (d) the quantum of loss suffered by Railways due to damage to railway property during each of the last three years and the steps taken to overcome this problem;**
- (e) whether lesser number of new trains have been introduced and frequency increased in Tamil Nadu and if so, the details thereof and the reasons therefor; and**
- (f) whether the arrangements are made by Railways for the convenience of passengers in the event of cancellation/postponement and if so, the details thereof?**

**ANSWER**

**MINISTER OF RAILWAYS, COMMUNICATIONS AND  
ELECTRONICS & INFORMATION TECHNOLOGY**

**(SHRI ASHWINI VAISHNAW)**

**(a) to (f) : A Statement is laid on the Table of the House.**

**STATEMENT REFERRED TO IN REPLY TO PARTS (a) TO (f) OF UNSTARRED QUESTION NO. 499 BY DR. DNV SENTHILKUMAR. S., DR. AMOL RAMSING KOLHE AND SHRI KULDEEP RAI SHARMA TO BE ANSWERED IN LOK SABHA ON 20.07.2022 REGARDING FREQUENCY OF TRAINS.**

**(a) : The total number of passengers travelled daily in all trains during the last three years are as under:**

<b>Year</b>	<b>Passengers Travelled Per day (In Million)</b>
<b>2019-20</b>	<b>22.15</b>
<b>2020-21</b>	<b>3.42</b>
<b>2021-22</b>	<b>9.45</b>

**(b) : Introduction of trains and increase in frequency on Indian Railways is an ongoing process subject to operational feasibility, resource availability and commercial justification , competing demand, etc.**

**(c) : Number of Mail/Express train services cancelled and delayed (Average per day) is indicated as under:**

<b>Financial year</b>	<b>Trains cancelled</b>	<b>Train delayed</b>
<b>2019-20</b>	<b>98</b>	<b>389</b>
<b>2020-21</b>	<b>15</b>	<b>24</b>
<b>2021-22</b>	<b>96</b>	<b>126</b>
<b>2022-23( upto June)</b>	<b>59</b>	<b>273</b>

**Reasons that delayed/ cancelled train services during the said period were natural calamities (Landside/Track washout/Cyclones), Covid-19 and poor occupancy, non-interlocking work/blocks for infrastructural, maintenance and safety works, agitations, accidents, foggy weather, operational constraints and asset failures.**

**(d) : During the last three years i.e 2019, 2020 & 2021, the losses incurred to Indian Railways due to damage of railway property in agitations are ₹151 Cr., ₹ 904 Cr. and ₹ 62 Cr. respectively.**

**Following measures are being taken by the Railways in coordination with GRP/District Police to check the damage of railway property during agitations:-**

- 1. Deployment of Police/GRP & RPF personnel at vulnerable places with riot gears and Arms & Ammunition.**
- 2. Smooth coordination with GRP & State Police is ensured to plan joint action in such cases.**
- 3. Collection and sharing of Intelligence inputs with all intelligence agencies.**
- 4. Cyber patrolling and collection of technical intelligence through modern technological tools being done to collect inputs on these types of activities.**
- 5. Installation of CCTV cameras at vulnerable places to get an alert about the situation and the feed is monitored for the purpose of investigation/enquiry.**
- 6. Special training is imparted to RPF personnel to deal with riots/unlawful assemblies by imparting mob control drills to respond to such eventualities effectively.**
- 7. Regular co-ordination meetings are conducted with GRP/Civil Police to discuss the preparedness in case of such situation for collecting and sharing of criminal intelligence.**

**(e) : To contain the spread of COVID - 19 pandemic, Indian Railways had discontinued all regular passenger carrying trains w.e.f. 23rd March, 2020. Further, Indian Railways do not run train services on State-wise basis as Railway network straddles across State boundaries. However, 10 pairs of trains have been introduced and frequency of one pair of train service has been increased in Southern Railway, which primarily serves various stations located in the State**

**of Tamil Nadu, during the financial year 2019-20 to 2022-23 (till 30.06.2022) on originating/terminating basis.**

**(f) : In case of cancellation, late running of trains etc. cancellation of tickets and refund of fare is made as per Railway Passengers (Cancellation of tickets and refund of fare) Rules 2015. Also, passengers are intimated through SMS on the mobile number shared by them at the time of ticket booking. Provision of additional counters for facilitating smooth cancellation / re-booking of tickets is also done as per requirement.**

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