

**GOVERNMENT OF INDIA  
MINISTRY OF TOURISM**

**LOK SABHA  
UNSTARRED QUESTION NO.2362  
ANSWERED ON 01.08.2022**

**CAPACITY BUILDING FOR SERVICE PROVIDERS  
IN TOURISM SECTOR**

**2362.SHRI RAHUL GANDHI:**

**Will the Minister of TOURISM be pleased to state:**

- (a) the programmes which are currently being implemented to train manpower for the tourism and hospitality sector, particularly for informal service providers;**
- (b) the details of training programmes conducted under the 'Capacity Building for Service Provider' scheme in Kerala, including in Wayanad parliamentary constituency;**
- (c) whether the programmes are being implemented to train local communities to lead community-based tourism initiatives;**
- (d) if so, the details thereof; and**
- (e) whether the Government proposes to develop any tourism circuits in Wayanad parliamentary constituency and if so, the details thereof?**

**ANSWER**

**THE MINISTER OF TOURISM**

**(SHRI G. KISHAN REDDY)**

**(a) & (b): Ministry of Tourism conducts various short terms skill development training programmes with the aim to provide education, training and certification to the tourism service providers, through its empanelled implementing agencies in the tourism and hospitality sectors.**

**The following skilling, re-skilling and up-skilling programmes are conducted under the Scheme of Capacity Building for Service Providers (CBSP) including the state of Kerala and Wayand Parliamentary constituency :-**

**Hunar Se Rozgar Tak (Skilling):- The programme presently offers a total of eleven short duration courses in hospitality and tourism sector.**

**Skill Testing & Certification (Re-skilling):** This programme for the existing service providers to test and certify them in the four hospitality trades.

**Entrepreneurship Programme (Up-skilling):-** This programme was launched with the objective to facilitate micro and small business start-ups under the scheme of 'Capacity Building for Service providers'. Five 150 -hour courses are offered under this programme in the trades of (i) Cook – Tandoor , (ii) Barman, (iii) Baker, (iv) Homestay (Multi-Skilled Caretaker) and (v) Halwai – Indian Sweets under this Programme.

**Tourism Adventure Courses (Re-skilling):-** The Ministry of Tourism has introduced Tourism Adventure and Escort courses with the objective to develop capacity in youth to promote regional based specially structured adventure skill development courses in the FY 2018-19. The courses i.e. Parasailing, Trekking, Hot Air Ballooning and Tourism Escort are covered. The programme is conducted by IITTM through IISM.

**Linguistic Tourist Facilitators:-** To create trained manpower in different foreign languages 6-week language courses in Dutch, German, French, Japanese, Chinese, Vietnamese, Thai etc.

**Incredible India Tourist Facilitator Course (IITFC):-** The Ministry of Tourism conducts online the Incredible India Tourist Facilitator Course (IITFC) - basic, advance (heritage and adventure), spoken language and refresher courses are taught. So far a total of 3795 candidates have been successfully certified.

**Tourism Awareness/Sensitization programmes for existing service providers are also conducted under this Scheme.**

**(c) & (d):** The Ministry of Tourism has initiated the Destination Based Skill Development training programme at 7 Iconic Sites i.e. Taj Mahal at Agra, Humayun Tomb, Red Fort, Qutub Minar at Delhi, Mahabodhi Temple at Bihar, Colva Beach at Goa and Kaziranga at Assam in the financial year, 2019-20.

**Under this initiative, a total of 3715 trainees have been trained/certified at 44 destinations in the financial Year 2020-21. The list of the destinations is given at Annexure-I.**

**A total of 3709 persons were trained in 48 destinations in FY 2021-22. The list of the destinations is given at Annexure-II.**

**(e): Development of Tourism infrastructure is primarily the responsibility of the State/Union Territory (UT) Government. The Ministry of Tourism under its schemes of 'Swadesh Darshan' provides financial assistance to State Governments/Union Territory (UT) Administrations including the state of Kerala for development of tourism infrastructure in the country. The projects under this scheme are sanctioned subject to availability of funds, submission of suitable Detailed Project Reports (DPR), adherence to scheme guidelines and utilization of funds released earlier etc.**

**The Ministry of Tourism has now revamped its Swadesh Darshan scheme as Swadesh Darshan 2.0 (SD2.0) in order to develop sustainable and responsible tourism destinations in the country with tourist & destination centric approach.**

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**ANNEXURE-I****STATEMENT IN REPLY TO PARTS (c) & (d) OF LOK SABHA UNSTARRED QUESTION NO.2362 ANSWERED ON 01.08.2022 REGARDING CAPACITY BUILDING FOR SERVICE PROVIDERS IN TOURISM SECTOR**

<b>S.No</b>	<b>Name of Destination</b>	<b>State</b>
<b>1</b>	<b>Malanithan</b>	<b>Arunachal Pradesh</b>
<b>2</b>	<b>Doorjeeling</b>	<b>Arunachal Pradesh</b>
<b>3</b>	<b>Ziro, Lower Subansiri</b>	<b>Arunachal Pradesh</b>
<b>4</b>	<b>Namsai, Namsai District</b>	<b>Arunachal Pradesh</b>
<b>5</b>	<b>Kaziranga</b>	<b>Assam</b>
<b>6</b>	<b>Kamakhya Temple</b>	<b>Assam</b>
<b>7</b>	<b>Vaishali</b>	<b>Bihar</b>
<b>8</b>	<b>Agrasen Ki Baoli</b>	<b>Delhi</b>
<b>9</b>	<b>Brahma Sarovar</b>	<b>Haryana</b>
<b>10</b>	<b>Sheikh Chilli's Tomb</b>	<b>Haryana</b>
<b>11</b>	<b>Rock-Cut Temple</b>	<b>Himachal Pradesh</b>
<b>12</b>	<b>McLeod Ganj</b>	<b>Himachal Pradesh</b>
<b>13</b>	<b>Bhedaghat</b>	<b>Jabalpur</b>
<b>14</b>	<b>Patratu</b>	<b>Jharkhand</b>
<b>15</b>	<b>Mangolia sunset point</b>	<b>Jharkhand</b>
<b>16</b>	<b>Hampi</b>	<b>Karnataka</b>
<b>17</b>	<b>Sree Padmanabaswamy Temple</b>	<b>Kerala</b>
<b>18</b>	<b>Bekal Fort</b>	<b>Kerala</b>
<b>19</b>	<b>Gwalior Fort</b>	<b>Madhya Pradesh</b>
<b>20</b>	<b>Orcchha</b>	<b>Madhya Pradesh</b>
<b>21</b>	<b>Pre-historic rock shelters of Bhimbetka</b>	<b>Madhya Pradesh</b>
<b>22</b>	<b>Panna</b>	<b>Madhya Pradesh</b>
<b>23</b>	<b>Elephanta Caves</b>	<b>Maharashtra</b>
<b>24</b>	<b>Cherrapunji</b>	<b>Meghalaya</b>
<b>25</b>	<b>Living Root Bridges</b>	<b>Meghalaya</b>
<b>26</b>	<b>Falkland, Aizawl</b>	<b>Mizoram</b>
<b>27</b>	<b>Phawngpui Tlang (Lawngtlai)</b>	<b>Mizoram</b>
<b>28</b>	<b>Lianchhiari Lunglen Tlang, Dungtlang (Champhai)</b>	<b>Mizoram</b>
<b>29</b>	<b>Reiek (Mamit)</b>	<b>Mizoram</b>
<b>30</b>	<b>Anandpur Sahib</b>	<b>Punjab</b>
<b>31</b>	<b>Goldern Temple Amritsar</b>	<b>Punjab</b>
<b>32</b>	<b>Amber Fort</b>	<b>Rajasthan</b>
<b>33</b>	<b>Kailash Nath Temple, Kanchipuram</b>	<b>Tamil Nadu</b>
<b>34</b>	<b>Mahabalipuram</b>	<b>Tamil Nadu</b>

<b>35</b>	<b>Rameshwaram</b>	<b>Tamil Nadu</b>
<b>36</b>	<b>Ramappa Temple, Warangal</b>	<b>Telangana</b>
<b>37</b>	<b>Golconda Fort, Hyderabad</b>	<b>Telangana</b>
<b>38</b>	<b>Vaishnodevi (Katra)</b>	<b>UT of Jammu &amp; Kashmir</b>
<b>39</b>	<b>Bhaderwah</b>	<b>UT of Jammu &amp; Kashmir</b>
<b>40</b>	<b>Pahalgam</b>	<b>UT of Jammu &amp; Kashmir</b>
<b>41</b>	<b>Leh Palace</b>	<b>UT of Ladakh</b>
<b>42</b>	<b>Taj Mahal, Agra</b>	<b>Uttar Pradesh</b>
<b>43</b>	<b>Badrinath</b>	<b>Uttarakhand</b>
<b>44</b>	<b>Gangotri</b>	<b>Uttarakhand</b>

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**ANNEXURE-II****STATEMENT IN REPLY TO PARTS (c) & (d) OF LOK SABHA UNSTARRED QUESTION NO.2362 ANSWERED ON 01.08.2022 REGARDING CAPACITY BUILDING FOR SERVICE PROVIDERS IN TOURISM SECTOR**

<b>S. No</b>	<b>Name of Destination</b>	<b>State</b>
<b>1</b>	<b>Lord Venkateswara Temple</b>	<b>Andhra Pradesh</b>
<b>2</b>	<b>Kaziranga</b>	<b>Assam</b>
<b>3</b>	<b>Kamakhya Temple</b>	<b>Assam</b>
<b>4</b>	<b>Harihar Nath Temple, Sonapur, Bihar</b>	<b>Bihar</b>
<b>5</b>	<b>McLeod Ganj</b>	<b>Himachal Pradesh</b>
<b>6</b>	<b>Rock Cut Gardan</b>	<b>Himachal Pradesh</b>
<b>7</b>	<b>Patratu, Jharkhand</b>	<b>Jharkhand</b>
<b>8</b>	<b>Netarhat</b>	<b>Jharkhand</b>
<b>9</b>	<b>Devari Temple</b>	<b>Jharkhand</b>
<b>10</b>	<b>Hampi</b>	<b>Karnataka</b>
<b>11</b>	<b>Shravanabelagola</b>	<b>Karnataka</b>
<b>12</b>	<b>The Mysore Palace Amba Vilasa</b>	<b>Karnataka</b>
<b>13</b>	<b>Neyyar, Trivananthapuram</b>	<b>Kerala</b>
<b>14</b>	<b>Ponmudi, Trivanathapuram</b>	<b>Kerala</b>
<b>15</b>	<b>Achankkoli Kollam</b>	<b>Kerala</b>
<b>16</b>	<b>Thekkady, Idukki</b>	<b>Kerala</b>
<b>17</b>	<b>Vagamon, Idukki</b>	<b>Kerala</b>
<b>18</b>	<b>Gavi, Idukki</b>	<b>Kerala</b>
<b>19</b>	<b>Orchha</b>	<b>Madhya Pradesh</b>
<b>20</b>	<b>Bedaghat</b>	<b>Madhya Pradesh</b>
<b>21</b>	<b>Gwalior Fort</b>	<b>Madhya Pradesh</b>
<b>22</b>	<b>Satna</b>	<b>Madhya Pradesh</b>
<b>23</b>	<b>Panna</b>	<b>Madhya Pradesh</b>
<b>24</b>	<b>Chhatarpur</b>	<b>Madhya Pradesh</b>
<b>25</b>	<b>Bhojpur</b>	<b>Madhya Pradesh</b>
<b>26</b>	<b>Gateway of India</b>	<b>Maharashtra</b>
<b>27</b>	<b>Living Root Bridges Cherrapunji</b>	<b>Meghalaya</b>
<b>28</b>	<b>Mawphlang Scared Grove</b>	<b>Meghalaya</b>
<b>29</b>	<b>Chandrabhaga, Konarak</b>	<b>Orissa</b>
<b>30</b>	<b>Sheesh Mahal, Patiala</b>	<b>Punjab</b>

<b>31</b>	<b>Qila Mubarak</b>	<b>Punjab</b>
<b>32</b>	<b>Mahabalipuram</b>	<b>Tamilnadu</b>
<b>33</b>	<b>Kailash Nath Temple, Kanchipuram</b>	<b>Tamilnadu</b>
<b>34</b>	<b>Yadagirigutta temple</b>	<b>Telengana</b>
<b>35</b>	<b>Vaishnodevi (Katra)</b>	<b>UT of Jammu &amp; Kashmir</b>
<b>36</b>	<b>Kupwara</b>	<b>UT of Jammu &amp; Kashmir</b>
<b>37</b>	<b>Banihal</b>	<b>UT of Jammu &amp; Kashmir</b>
<b>38</b>	<b>Bhaderwah</b>	<b>UT of Jammu &amp; Kashmir</b>
<b>39</b>	<b>Mantalai</b>	<b>UT of Jammu &amp; Kashmir</b>
<b>40</b>	<b>Pahalgam</b>	<b>UT of Jammu &amp; Kashmir</b>
<b>41</b>	<b>Dal Lake, Srinagar</b>	<b>UT of Jammu &amp; Kashmir</b>
<b>42</b>	<b>Leh Palace</b>	<b>UT of Ladakh</b>
<b>43</b>	<b>Chitrakoot</b>	<b>Uttar Pradesh</b>
<b>44</b>	<b>Fatehpur Sikri</b>	<b>Uttar Pradesh</b>
<b>45</b>	<b>Varanasi</b>	<b>Uttar Pradesh</b>
<b>46</b>	<b>Mathura</b>	<b>Uttar Pradesh</b>
<b>47</b>	<b>Taj Mahal, Agra, UP</b>	<b>Uttar Pradesh</b>
<b>48</b>	<b>Gangotri</b>	<b>Uttrakhand</b>

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