GOVERNMENT OF INDIA
MINISTRY OF HEALTH AND FAMILY WELFARE
DEPARTMENT OF HEALTH AND FAMILY WELFARE

LOK SABHA
UNSTARRED QUESTION No-2200
TO BE ANSWERED ON 29th July, 2022

'ESANJEEVANI' TELEMEDICINE SERVICE

2200: SHRI RAJAN VICHARE:
SHRI HARISH DWIVEDI:
SHRI KHAGEN MURMU:
SHRI JAYANT SINHA:

Will the Minister of **HEALTH and FAMILY WELFARE** be pleased to state:

(a) the main objective and salient features of eSanjeevani along with the necessary steps taken to spread awareness about the Scheme;

(b) the number of States/UTs where the Scheme is being operated in the country;

(c) whether the Government has a record of beneficiaries registered and benefitted under the eSanjeevani scheme, if so, the details thereof, State/UT wise including Uttar Pradesh and West Bengal;

(d) the number of COVID and non-COVID persons benefitted from the Scheme;

(e) the number of people availing this service in rural areas as compared to urban areas and the necessary steps taken by the Government to promote such services in rural areas;

(f) the number of Primary Health Centers that have been connected to telemedicine services in the country, State/UT-wise, and

(g) the steps being taken by the Government to provide tertiary healthcare facilities through telemedicine?

ANSWER
THE MINISTER OF STATE IN THE MINISTRY OF HEALTH AND FAMILY WELFARE
(Dr BHARATI PRAVIN PAWAR)

(a) to (g) Ministry of Health and Family Welfare (MoHFW) has developed eSanjeevani, a telemedicine application which provides doctor to doctor (HWC module) and patient to doctor consultations (OPD module).

This application works on a hub and spoke model. At hub level, a specialist doctor can provide services to Health and Wellness Centers (HWCs) in rural areas. Further people in remote and rural areas can also avail services through OPD module of eSanjeevani.

States have taken initiatives such as short videos, advertisement brochures/pamphlets, etc. in local languages including through social media platforms to disseminate information about telemedicine services and to create awareness among the masses.

eSanjeevani is operational in all States/UTs. State-wise details of Patients (Covid and Non Covid) benefitted through eSanjeevani platform is available at Annexure A.

To ensure wider outreach of telemedicine services, eSanjeevani application has also been integrated with 3.74 lakh Common Service Centers (CSCs) to facilitate access to healthcare in the remote areas of the country.

Details of Primary Health Centre (PHC), Community Health Centre (CHC), Urban Primary Health Centre (UPHC) and Sub Health Centre (SHC) connected through eSanjeevani HWCs are available at Annexure B.

To provide tertiary health care services, specialist hubs have been established across the country to facilitate consultations with relevant specialists.

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Sr. No.	State Name	Total Patients benefitted through eSanjeevani HWC	Non Covid Patients benefitted through eSanjeevani HWC	Covid Patients benefitted through eSanjeevani HWC	Patients benefitted through eSanjeevani OPD (Webportal/App)
1	Andaman And Nicobar Islands	31	31	0	45
2	Andhra Pradesh	13020958	13010324	10634	27033
3	Arunachal Pradesh	30	30	0	390
4	Assam	614374	613567	807	23534
5	Bihar	1442731	1437830	4901	34964
6	Chandigarh	11950	11945	5	2853
7	Chhattisgarh	288704	288357	347	752
8	Dadra and Nagar Haveli and Daman And Diu	44360	44359	1	36
9	Delhi	61	60	1	19545
10	Goa	85	85	0	116
11	Gujarat	165707	165227	480	94743
12	Haryana	77543	77440	103	50350
13	Himachal Pradesh	146036	145633	403	3129
14	Jammu & Kashmir	28044	28034	10	72190
15	Jharkhand	189729	189707	22	8325
16	Karnataka	2527833	2522330	5503	299525
17	Kerala	30030	30021	9	213802
18	Ladakh	8143	8143	0	57
19	Lakshadweep	272	272	0	0
20	Madhya Pradesh	1386311	1383129	3182	4367
21	Maharashtra	1854970	1851530	3440	68708
22	Manipur	4027	4027	0	4792
23	Meghalaya	31435	31434	1	7
24	Mizoram	2661	2660	1	161
25	Nagaland	0	0	0	8
26	Odisha	130512	130091	421	260
27	Puducherry	110	110	0	41
28	Punjab	218822	218746	76	2697
29	Rajasthan	243240	243194	46	65577
30	Sikkim	6003	5996	7	12
31	Tamil Nadu	2478525	2478351	174	295278
32	Telangana	378737	378679	58	5712
33	Tripura	1708	1707	1	107
34	Uttar Pradesh	655495	655315	180	940342
35	Uttarakhand	65770	65768	2	350167
36	West Bengal	4745444	4740575	4869	6703

(As on 30.06.2022)

Sl. No.	State Name	PHC	SHC	UPHC
1	Andaman & Nicobar Islands	22	102	5
2	Andhra Pradesh	1,144	7,352	553
3	Arunachal Pradesh	83	197	4
4	Assam	912	2,434	53
5	Bihar	1,127	3,303	105
6	Chandigarh	-	-	34
7	Chhattisgarh	745	3,737	52
8	Dadra & Nagar Haveli	8	52	-
9	Daman & Diu	4	26	
10	Delhi	-	-	-
11	Goa	56	101	4
12	Gujarat	1,454	5,874	318
13	Haryana	362	690	103
14	Himachal Pradesh	498	662	19
15	Jammu & Kashmir	570	1,609	45
16	Jharkhand	192	1,539	56
17	Karnataka	2,165	6,097	365
18	Kerala	847	1,545	96
19	Ladakh	32	219	1
20	Lakshadweep	6	-	-
21	Madhya Pradesh	1,155	8,169	161
22	Maharashtra	1,836	8,147	516
23	Manipur	73	243	5
24	Meghalaya	91	271	17
25	Mizoram	55	231	8
26	Nagaland	75	263	7
27	Odisha	1,254	3,697	105
28	Puducherry	24	81	21
29	Punjab	383	2,451	98
30	Rajasthan	2,034	6,073	291
31	Sikkim	19	107	2
32	Tamil Nadu	1,381	5,211	460
33	Telangana	636	3,201	229
34	Tripura	107	432	8
35	Uttar Pradesh	2,232	11,078	508
36	Uttarakhand	399	985	38
37	West Bengal	915	5,936	439