

**GOVERNMENT OF INDIA
MINISTRY OF COMMUNICATIONS
DEPARTMENT OF POSTS**

**LOK SABHA
UNSTARRED QUESTION No 1668
TO BE ANSWERED ON 27th JULY, 2022**

MODEL FOR DISBURSAL OF MONEY

1668. SHRI PRATHAP SIMHA:
SHRI L.S. TEJASVI SURYA:

Will the Minister of COMMUNICATIONS be pleased to state:

- (a) the number of postmen/postwomen being employed to disburse money, as part of their benefit transfer or withdrawal, to customers holding post office accounts, State-wise;
- (b) the total amount which has been transferred to customers in the form of such door delivery, year-wise, since the introduction of such a service;
- (c) the number of ATMs available for holders of post office accounts and the general location of such ATMs; and
- (d) whether the Government is looking at or considering any other safer/more efficient/cost effective model for disbursement of money to customers holding post office accounts and if so, the details thereof?

ANSWER

**MINISTER OF STATE FOR COMMUNICATIONS
(SHRI DEVUSINH CHAUHAN)**

- (a) State/Union Territory-wise detail of postmen/postwomen, Gramin Dak Sevak (GDS) (male and female) being deployed to disburse money to customers holding India Post Payments Bank (IPPB) accounts is given at **Annexure-I**.
- (b) Financial year-wise detail of Aadhaar Enabled Payment System (AePS) cash withdrawal and IPPB cash withdrawal is given at **Annexure-II**.
- (c) 1,000 interoperable ATMs have been installed by Department of Posts. 769 such ATMs are located in the premises of the Head Post Offices and 231 ATMs in the premises of other prominent post offices. Post office account holders can also use other ATMs for withdrawal of money.
- (d) The cash withdrawal transactions in IPPB are based on customer biometric based Aadhaar authentication or One-Time Password (OTP) based authentication to the registered mobile number, which ensures safer, more efficient and cost-effective disbursement to the intended beneficiary.

Annexure I

Annexure referred to in reply of Para (a) for Lok Sabha unstarred question no. 1668 to be answered on 27th July, 2022 regarding “Model for Disbursal of Money”

State/Union Territory	Postmen	Postwomen	Gramin Dak Sevak (Female)	Gramin Dak Sevak (Male)	Grand Total
Andaman & Nicobar	4	1	-	-	5
Andhra Pradesh	2690	381	1555	6126	10752
Arunachal Pradesh	31	5	20	56	112
Assam	556	133	418	1795	2902
Bihar	997	38	402	5219	6656
Chandigarh	42	19	2	4	67
Chhattisgarh	207	32	224	1564	2027
Dadra & Nagar Haveli & Daman & Diu	9	3	12	16	40
Delhi	1369	35	3	43	1450
Goa	171	36	52	85	344
Gujarat	1996	155	774	5123	8048
Haryana	530	59	255	1659	2503
Himachal Pradesh	530	72	444	1668	2714
Jammu & Kashmir	281	28	125	672	1106
Jharkhand	221	10	128	1557	1916
Karnataka	2798	604	1718	4627	9747
Kerala	1230	978	1647	1273	5128
Ladakh	6	9	31	32	78
Lakshadweep	2	2	-	-	4
Madhya Pradesh	1419	105	650	5757	7931
Maharashtra	4858	625	1570	8515	15568
Manipur	71	12	62	251	396
Meghalaya	81	25	75	96	277
Mizoram	24	18	45	131	218
Nagaland	37	8	27	71	143
Odisha	986	122	922	4144	6174
Puducherry	62	23	32	37	154
Punjab	953	186	945	2045	4129
Rajasthan	1388	38	192	6376	7994
Sikkim	14	3	24	38	79
Tamil Nadu	3379	1513	3859	4629	13380
Telangana	1379	151	653	3367	5550
Tripura	94	24	68	315	501
Uttar Pradesh	2751	99	770	12344	15964
Uttarakhand	277	31	155	1544	2007
West Bengal	1453	134	678	3916	6181
Grand Total	32896	5717	18537	85095	142245

Annexure II

Annexure referred to in reply of Para (b) for Lok Sabha unstarred question no. 1668 to be answered on 27th July, 2022 regarding “Model for Disbursal of Money”

Financial Year	Aadhar Enabled Payment System (AePS) Cash Withdrawal Amount (in Rs. Crores)	India Post Payments Bank (IPPB) Cash withdrawal Amount (in Rs. Crores)
2022-23 (till June, 2022)	1905	1343
2021-22	9207	4882
2020-21	10860	3803
2019-20	873	788
