

**GOVERNMENT OF INDIA  
MINISTRY OF LABOUR AND EMPLOYMENT  
LOK SABHA  
STARRED QUESTION NO. 315  
TO BE ANSWERED ON 08.08.2022**

**E-SHRAM PORTAL**

**\*315. SHRI MAGUNTA SREENIVASULU REDDY:**

**Will the Minister of LABOUR AND EMPLOYMENT be pleased to state:**

- (a) whether the e-Shram portal has crashed multiple times due to heavy traffic therein;**
- (b) if so, whether the Government has taken any steps to redress the same and if so, the details thereof;**
- (c) whether the Government has taken any steps to make the e-Shram portal differently-abled friendly, if so, the details thereof and if not, the reasons therefor; and**
- (d) whether the Government has any plans to link the e-Shram card with other cards such as 'One Nation One Ration' card to make delivery of benefits to workers more efficient, if so, the details thereof and if not, the reasons therefor?**

**ANSWER**

**MINISTER OF LABOUR AND EMPLOYMENT  
(SHRI BHUPENDER YADAV)**

**(a) to (d): A statement is laid on the Table of the House.**

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**STATEMENT REFERRED TO IN REPLY TO PART (a) TO (d) OF LOK SABHA STARRED QUESTION NO. 315 FOR 08.08.2022. REGARDING E-SHRAM PORTAL BY SHRI MAGUNTA SREENIVASULU REDDY.**

**(a) to (d): On 26<sup>th</sup> August, 2021 Ministry of Labour & Employment launched eShram portal to create a National Database of the Unorganised Workers. The eShram portal was initially designed to have a daily registration capacity of 10 - 15 lakhs/day. However, the portal received unprecedented response from unorganised workers and the actual load increased beyond the initial designed capacity. To address this issue, eShram portal capacity was increased to support registrations up to 80 lakhs/day.**

**The differently abled assistive features of the portal enables people with visual impairments to access the website using assistive technologies, such as screen readers. A user with visual disability can access this website using font magnifiers and screen readers. Further, Ministry has on-boarded more than 4 lakh Common Service Centres for registration on eShram portal.**

**One of the main objectives of the eShram portal other than registration is to facilitate delivery of benefits of social security schemes to the unorganised workers through integration with other Government portals. In the budget 2022-23 Government announced integration of eShram, with National Career Service (NCS) portal, ASEEM portal and Udyam portal to enable credit facilitation, skilling and recruitment with an aim to further formalise the economy and enhance entrepreneurial opportunities for all. The integration of eShram has already been done with NCS portal.**

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