

**Government of India**  
**Ministry of Consumer Affairs, Food and Public Distribution**  
**Department of Consumer Affairs**

**LOK SABHA**  
**UNSTARRED QUESTION NO. 70**  
**TO BE ANSWERED ON 02.02.2022**

**NATIONAL CONSUMER DISPUTES REDRESSAL COMMISSION**

70. SHRIMATI SUNITA DUGGAL:

Will the Minister of CONSUMER AFFAIRS, FOOD AND PUBLIC DISTRIBUTION  
उपभोक्ता मामले, खाद्य और सार्वजनिक वितरण मंत्री be pleased to state:

- (a) the number of consumers complaints filed since inception in various agencies under National Consumer Disputes Redressal Commission;
- (b) the number of cases disposed of since inception; and
- (c) the number of cases pending with percentage of total disposal?

**ANSWER**

उपभोक्ता मामले, खाद्य और सार्वजनिक वितरण राज्य मंत्री  
(श्री अश्विनी कुमार चौबे)

**THE MINISTER OF STATE**  
**CONSUMER AFFAIRS, FOOD AND PUBLIC DISTRIBUTION**  
**(SHRI ASHWINI KUMAR CHOUBEY)**

(a) to (c): Status of Consumer Cases filed in Consumer Commissions across the Country since inception is given below:

Name of Agency	Cases filed since inception	Cases disposed since inception	Pendency	Disposal percentage
National Commission	139774	117455	22319	84.03%
State Commissions	882857	766376	116481	86.81%
District Commissions	4484105	4044657	439448	90.20%
<b>Total</b>	<b>5506736</b>	<b>4928488</b>	<b>578248</b>	<b>89.50%</b>

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