

**GOVERNMENT OF INDIA
MINISTRY OF HEALTH AND FAMILY WELFARE
DEPARTMENT OF HEALTH AND FAMILY WELFARE**

**LOK SABHA
UNSTARRED QUESTION No-575
TO BE ANSWERED ON 04.02.2022**

EXPANSION OF E-SANJEEVANI

575 SHRI KESINENI SRINIVAS:

Will the Minister of **HEALTH and FAMILY WELFARE** be pleased to state:

- a) whether the Government intends to expand the reach and scale of the eSanjeevani platform, if so, the details thereof;
- b) the number of specialist doctors registered to provide teleconsulting services on the e-sanjeevani platform and the State/ UT-wise details thereof;
- c) the details of the cumulative teleconsultations conducted as on date, State/UT-wise;
- d) whether the Government is aware of the fact that highly personal and sensitive information is shared over teleconsultation medium; and
- e) if so, the details thereof along with the steps being taken to safeguard the user's information and privacy?

ANSWER

**THE MINISTER OF STATE IN THE MINISTRY OF HEALTH AND FAMILY
WELFARE
(DR. BHARATI PRAVIN PAWAR)**

(a) to (e) Ministry of Health and Family Welfare (MoHFW) has already taken various initiatives to expand and scale of the eSanjeevani platform as follows:

- To ensure wider outreach of telemedicine services, eSanjeevani application has also been integrated with 3.74 lakh Common Service Centers (CSCs) thereby facilitating access to equitable healthcare in the remotest areas of the country.
- Under ECRP-II, financial assistance has been provided to all States/UTs for strengthening IT infrastructure for implementation of telemedicine services.

Under eSanjeevani platform, 56,994 Doctors have been registered to provide teleconsultation services. Till, 31st January, 2022, around 2.33 Cr consultations have been conducted through eSanjeevani platform.State wise details is at Annexure.

To ensure patient data privacy and security, required firewalls which monitor and control the access to the application is enabled. Only valid tokens are enabled to ensure authorized access and the data is stored in an encrypted form duly using industry-standard algorithms.

Doctors Registered (till 31 January, 2022)				
Sr No.		eSanjeevani AB-HWC	eSanjeevani OPD	Total Consultations
1	Andaman & Nicobar Islands	0	1	3
2	Andhra Pradesh	1885	59	9679743
3	Arunachal Pradesh	0	142	483
4	Assam	821	98	356889
5	Bihar	2199	146	721847
6	Chandigarh	28	254	4236
7	Chhattisgarh	2435	14	124134
8	Delhi	2	570	31563
9	DNH & DD	28	31	29718
10	Goa	58	13	152
11	Gujarat	1905	2526	649045
12	Haryana	875	1485	100971
13	Himachal Pradesh	783	105	137375
14	Jammu & Kashmir	0	265	69068
15	Jharkhand	303	130	29105
16	Karnataka	4611	4393	3673610
17	Kerala	550	5105	342041
18	Ladakh	102	52	104
19	Lakshadweep	49	0	150
20	Madhya Pradesh	573	290	652908
21	Maharashtra	4053	2856	679212
22	Manipur	0	179	7129
23	Meghalaya	626	0	201
24	Mizoram	83	49	1453
25	Nagaland	0	1	6
26	Odisha	1405	12	50734
27	Puducherry	78	6	55
28	Punjab	113	375	151910
29	Rajasthan	4010	818	128262
30	Sikkim	33	0	9
31	Tamil Nadu	1466	2929	1781457
32	Telangana	0	219	2057
33	Tripura	0	31	88
34	Uttar Pradesh	162	2682	1608725
35	Uttarakhand	72	833	404051
36	West Bengal	790	227	1930139