

**GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS**

**LOK SABHA
UNSTARRED QUESTION NO. 5583
TO BE ANSWERED ON 06.04.2022**

NON-AVAILABILITY OF TICKETING FACILITIES

5583. SHRI KUMBAKUDI SUDHAKARAN:

Will the Minister of RAILWAYS be pleased to state:

- (a) whether the Government is aware that there are no stoppage of trains at Chirakkal and Dharmadom railway stations in Kannur Lok Sabha constituency due to the non-availability of ticketing facilities at these stations;**
- (b) if so, the steps taken by the Government to re-instate ticketing facility and the timeline required for the same; and**
- (c) if not, the reasons therefor?**

ANSWER

**MINISTER OF RAILWAYS, COMMUNICATIONS AND
ELECTRONICS & INFORMATION TECHNOLOGY**

(SHRI ASHWINI VAISHNAW)

(a) to (c): A Statement is laid on the Table of the House.

STATEMENT REFERRED TO IN REPLY TO PARTS (a) TO (c) OF UNSTARRED QUESTION NO. 5583 BY SHRI KUMBAKUDI SUDHAKARAN TO BE ANSWERED IN LOK SABHA ON 06.04.2022 REGARDING NON-AVAILABILITY OF TICKETING FACILITIES.

(a): Yes, Sir. At present, there is reluctance on the part of existing halt agents at Chirakkal and Dharmadom halt stations to take up the ticketing activities due to less demand compared to the pre-COVID level. As such, stoppages of the trains which were prevalent in pre- COVID era at these stations have not been restored.

(b): This situation has arisen due to unprecedented COVID pandemic and resultant discontinuation of train services in the section on which these halt stations fall. Now, train services are gradually being restored and hence existing halt agents at these stations have been asked to give their consent to operate the halt and to sell tickets at the earliest.

(c): Does not arise
