

**GOVERNMENT OF INDIA
MINISTRY OF CIVIL AVIATION
LOK SABHA
UNSTARRED QUESTION NO. : 4769
(To be answered on the 31st March 2022)**

FACILITIES FOR AIR PASSENGERS

4769. SHRI RAHUL KASWAN

Will the Minister of CIVIL AVIATION

be pleased to state:-

- (a) the number of passengers who have travelled in public and private airlines during the last three years and the current year;**
(b) whether the Government has given instructions to all the airlines to increase the facilities being provided to passengers travelling by air; and
(c) if so, the details thereof?

ANSWER

Minister of State in the Ministry of CIVIL AVIATION

(GEN. (DR) V. K. SINGH (RETD))

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- (a): The number of passengers travelled in public and private airlines during the last three years and current year is attached as Annexure.**
(b) & (c): Directorate General of Civil Aviation (DGCA) has issued the Air Transport Circular 02 of 2019 which is applicable to all Indian airline operators, scheduled foreign carriers operating from Indian territory and all airport operators on extending facilities/courtesies. The Circular lays down the facilities to be provided to the travelling public at the airports, particularly Senior citizens, expectant mothers, passengers with disability, first time travelers etc. Airlines and Airports extend protocols and courtesies to Members of Parliament to facilitate their travel. Instructions for facilitation of Members of Parliament are issued by this Ministry from time to time.

ANNEXURE**STATEMENT REFERRED TO IN REPLY TO LOK SABHA USQ NO 4769 DATED 31.03.2022 REGARDING "FACILITIES FOR AIR PASSENGERS"**

Total Passengers handled by Public and Private Airlines (including foreign airlines) at all Indian Airports taken together during the last three years and the current year

(in Millions)

Financial Year	Public Airlines	Private Airlines(including foreign airlines)	Total
2018-19	46.54	298.16	344.70
2019-20	47.68	293.37	341.05
2020-21	14.66	100.72	115.38
CURRENT YEAR:			
2021-22 (Apr-Feb)	22.31	142.15	164.46

(Source: Airports Authority of India)

Note: Public Airlines include Air India & its subsidiaries and Pawan Hans