

**GOVERNMENT OF INDIA
MINISTRY OF COMMUNICATIONS
DEPARTMENT OF POSTS**

**LOK SABHA
UNSTARRED QUESTION NO. 4457
TO BE ANSWERED ON 30TH MARCH, 2022**

POST OFFICE SAVINGS BANK

4457. SHRI VIJAYAKUMAR (ALIAS) VIJAY VASANTH:
DR. KALANIDHI VEERASWAMY:

Will the Minister of COMMUNICATIONS be pleased to state:

- (a) the details of the number of customers served by post office savings banks in the country, State-wise including the estimated savings thereof; and
- (b) the steps taken by the Government to promote the post office savings in the coming years?

ANSWER

**MINISTER OF STATE FOR COMMUNICATIONS
(SHRI DEVUSINH CHAUHAN)**

- (a) Details of the number of customers served by post office savings banks in the country, State-wise including the estimated savings thereof is provided in the **Annexure.**
- (b) Implementation of core banking solution, installation of ATMs, facility of intra-operable internet banking, intra-operable mobile banking, inter-active voice response facility, credit of maturity value in bank accounts through electronic clearing system are some of the steps taken by the Department to promote the post office savings in the coming years.

State-wise number of the customers served by post office savings banks in the country and the estimated savings, as on 31.03.2021

Name of Postal Circle	Number of customers	Estimated Savings in Rs. Crore
Andhra Pradesh	1,54,27,479	47,852
Assam	98,45,900	22,220
Bihar	1,50,12,761	62,570
Chhattisgarh	35,45,010	16,432
Delhi	33,23,627	59,336
Gujarat (including Dadra and Nagar Haveli and Daman and Diu)	1,35,45,516	95,645
Haryana	51,20,207	39,197
Himachal Pradesh	51,00,939	25,842
Jammu and Kashmir (including Ladakh)	18,68,852	12,338
Jharkhand	78,93,116	22,867
Karnataka	1,46,87,046	51,823
Kerala (including Lakshadweep)	91,45,228	31,163
Madhya Pradesh	2,64,32,652	129,173
Maharashtra (including Goa)	2,30,13,032	40,751
North East (including Arunachal Pradesh, Manipur, Meghalaya, Mizoram, Nagaland and Tripura)	24,35,877	8,929
Odisha	1,38,16,560	39,208
Punjab (including Chandigarh)	60,06,371	61,268
Rajasthan	1,05,20,787	54,765
Tamil Nadu (including Puducherry)	2,71,92,440	79,703
Telangana	1,34,98,807	6,054
Uttarakhand	52,98,953	23,204
Uttar Pradesh	3,65,95,204	141,927
West Bengal (including Andaman and Nicobar Islands and Sikkim)	2,35,33,440	187,315
Total	29,28,59,804	12,59,582

Note 1: -The Department maintains the details Circle-wise. The Postal Circles are almost co-terminus with the States, except Gujarat, Jammu and Kashmir, Kerala, Maharashtra, North East, Punjab, Tamil Nadu and West Bengal.

Note 2: -The estimated savings includes savings in post office accounts and certificates.
