

GOVERNMENT OF INDIA  
MINISTRY OF ELECTRONICS AND INFORMATION TECHNOLOGY  
LOK SABHA

UNSTARRED QUESTION NO. 4448  
TO BE ANSWERED ON: 30.03.2022

**CSC FOR CYBER SERVICES**

**4448 SHRI JUGAL KISHORE SHARMA:  
SHRI JYOTIRMAY SINGH MAHATO:**

Will the Minister of Electronics and Information Technology be pleased to state:-

- (a) whether the Government has set up Common Services Centres (CSC) to make cyber services available in Gram Panchayats (GPs);
- (b) if so, the details thereof;
- (c) the details of the number of CSCs set up in the States of Jammu and Kashmir and West Bengal so far, district-wise; and
- (d) the time by which all GPs are likely to get a dedicated CSC in the country including the States of Jammu and Kashmir and West Bengal?

**ANSWER**

MINISTER OF STATE FOR ELECTRONICS AND INFORMATION TECHNOLOGY  
(SHRI RAJEEV CHANDRASEKHAR)

(a) and (b): Yes, Sir. Ministry of Electronics and Information Technology (MeitY) has implemented the network of Common Services Centres (CSC) under the Digital India Programme. CSC is an important way of extending governance in public services including cyber services (viz Aadhaar services, financial inclusion services, educational services, G2C/B2C services, healthcare services) to every citizen. The CSC project envisages setting up of at-least one CSC in each of 2.50 lakh Gram Panchayats (GPs) across the country, for delivery of various Government-to-Citizen (G2C) and other citizen-centric e-Services to citizens. It is a self-sustainable entrepreneurship model which is run by Village Level Entrepreneurs (VLEs). The number and kind of services being provided currently through CSCs are at **Annexure-I**.

As on February 2022, total 4,63,705 CSCs are operational across all states & Union Territories of the country, out of which, total 3,63,887 CSCs are operational at Gram Panchayat (GP) level. The list of number of CSCs in the country (State/UT-wise) is at **Annexure-II**.

(c): The district-wise details of the number of CSCs set up in the UT of Jammu and Kashmir and State of West Bengal are at **Annexure-III**.

(d):In the State of West Bengal and UT of Jammu & Kashmir, all the Gram Panchayats are covered with at least one registered CSC.CSC e-Governance Service India Limited (CSC SPV) covers villages, depending on feasibility, availability of internet connection and stable power supply.

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## Annexure-I

<i>List of Services offered through CSCs</i>			
<b>SL NO.</b>	<b>CONTENTS</b>	<b>SL NO.</b>	<b>CONTENTS</b>
<b>1</b>	<b><i>Aadhaar Services</i></b>	<b>5</b>	<b><i>Educational Services</i></b>
1.1	Aadhaar Services – Generation of Aadhaar	5.1	Education Services – Digital Literacy
1.2	Aadhaar Services – E-KYC & Authentication	5.2	Various On-line courses of NIELIT & NIOS, various courses of IGNOU, IITs, Private Universities
1.3	Aadhaar Services – Aadhaar Printing	5.3	Various courses of CSC Academy
1.4	Aadhaar Updates (UCL)	<b>6</b>	<b><i>Legal Services</i></b>
<b>2</b>	<b><i>Central G2C Services - PM Welfare Schemes</i></b>	6.1	Tele-Legal Consultation Services
2.1	Ayushman Bharat Yojana	6.2	E-Courts Services
2.2	PM FasalBimaYojana	<b>7</b>	<b><i>Financial Inclusion Services</i></b>
2.3	PM - Ujjwala Scheme (LPG Booking)	7.1	Financial Inclusion – Banking Services
2.4	PM - Shram Yogi Maan-dhanYojana	7.2	Financial Inclusion – DigiPay (AEPS)
2.5	PM - KisanMaan-dhanYojana	7.3	Financial Inclusion – Insurance Services
2.6	PM - KisanSammanNidhiYojana	7.4	Financial Inclusion – NPS & APY
2.7	PM - Merchant Pension Yojana	7.5	Financial Inclusion – Fastag Services
2.8	PM - Kisan Credit Cards Yojana	7.6	Financial Inclusion - CIBIL Registrations
2.9	PM - SVA NidhiYojana	<b>8</b>	<b><i>Tours &amp; Travels</i></b>
2.1	E-Shram Registrations	8.1	Tours & Travels – IRCTC Services
<b>3</b>	<b><i>Other Central G2C Services</i></b>	8.2	Tours & Travels – Other Services
3.1	Election Commission Services	<b>9</b>	<b><i>Utility Bill Payment Services</i></b>
3.2	Passport Application	9.1	Utility Bill Payment – Bharat Bill Payment System (BBPS)
3.3	PAN Application	9.2	Utility Services – Electricity Bill Payment
3.4	Swachh Bharat Abhiyan	9.3	Utility Services – Water Bill Payment
3.5	FSSAI Registration/Licence	9.4	Utility Services – LPG Booking
3.6	JeevanPramaan	<b>10</b>	<b><i>Healthcare Services</i></b>
3.7	UdyamJyotiParichay	10.1	Healthcare Services – Tele-Medicine
3.8	Recruitment Applications through CSCs	10.2	Healthcare Services - Medicine Sales
<b>4</b>	<b><i>State G2C Services</i></b>	10.3	Healthcare Services – StreeSwabhiman
4.1	E-District Services	<b>11</b>	<b><i>Other B2C / B2B Services</i></b>
4.2	PDS Services	11.1	Grameen E-Store
4.3	Labour Registration Services	11.2	Other Services – Products Distribution
4.4	E-Stamp	11.3	Other Services – Agriculture Services
4.5	E-Vahan – Sarathi Transport Services	11.4	Other Services – Mobile/DTH Recharge

4.6	Himachal SwasthyaBimaYojana (HIMCARE)	11.5	Other Services – IT Return Filing
4.7	Other State G2C Services - Recruitment Services	11.6	Other Services – Diginame
4.8	Other State G2C Services - Municipal Services	<b>12</b>	<b><i>Skill Development</i></b>
4.9	Other State G2C Services – SwasthaBima	12.1	Skill Development: Schemes and Courses
4.1	Other State G2C Services - FasalBimaYojana	12.2	Skill Development – Job Portals

## Annexure-II

<b>STATE/UT-WISE STATUS OF ROLL OUT CSCs 28 FEBRUARY, 2022</b>		
	<b>Functional CSCs (Urban+Rural)</b>	<b>Functional CSCs at GP level</b>
<b>State/UT</b>	<b>28 Feb'22</b>	<b>28 Feb'22</b>
Andhra Pradesh	8960	6639
Arunachal Pradesh	144	103
Assam	9852	8983
Bihar	47755	42626
Chhattisgarh	18238	14535
Goa	143	94
Gujarat	12337	8466
Haryana	19370	13614
Himachal Pradesh	4879	4288
Jharkhand	18206	15559
Karnataka	11023	7352
Kerala	6144	4772
Madhya Pradesh	39828	30033
Maharashtra	46716	35848
Manipur	953	788
Meghalaya	882	775
Mizoram	337	235
Nagaland	506	351
Odisha	14715	12795
Punjab	10829	7523
Rajasthan	20052	16187
Sikkim	72	56
Tamil Nadu	11091	7317
Telangana	5775	3933
Tripura	1621	1391
Uttar Pradesh	112276	88451
Uttarakhand	8413	6143
West Bengal	20921	18802
<b>State Total</b>	<b>452038</b>	<b>357659</b>
Andaman & Nicobar	50	29
Chandigarh	132	6
Dadra & NH, D&D	75	50
Delhi	4159	228
Jammu & Kashmir	6927	5694
Ladakh	109	98

Lakshadweep	12	12
Puducherry	203	111
<b><i>UT Total</i></b>	<b><i>11667</i></b>	<b><i>6228</i></b>
<b>GRAND TOTAL</b>	<b>463705</b>	<b>363887</b>

**Annexure-III**

The district-wise details of the number of CSCs set up in the State of West Bengal and UT of Jammu and Kashmir.

<b>DISTRICT WISE STATUS OF ROLL OUT OF CSCs AS ON 28 FEBRUARY, 2022 IN WEST BENGAL</b>				
<b>SL NO</b>	<b>DISTRICTS</b>	<b>Total</b>	<b>Rural</b>	<b>Urban</b>
1	NORTH 24 PARGANAS	1615	1247	368
2	SOUTH 24 PARGANAS	1648	1532	116
3	BANKURA	1057	993	64
4	PURBA BARDHAMAN	1210	1078	132
5	BIRBHUM	1021	937	84
6	COOCHBEHAR	908	851	57
7	DARJEELING	209	162	47
8	DINAJPUR DAKSHIN	742	684	58
9	DINAJPUR UTTAR	936	882	54
10	HOOGHLY	877	755	122
11	HOWRAH	730	639	91
12	JALPAIGURI	555	503	52
13	KOLKATA	167	0	167
14	MALDAH	1413	1343	70
15	MEDINIPUR EAST	1456	1365	91
16	MEDINIPUR WEST	1240	1157	83
17	MURSHIDABAD	1945	1774	171
18	NADIA	1465	1326	139
19	PURULIA	868	819	49
20	ALIPURDUAR	364	358	6
21	KALIMPONG	30	28	2
22	JHARGRAM	193	182	11
23	PASCHIM BARDHAMAN	272	187	85
		<b>20921</b>	<b>18802</b>	<b>2119</b>

<b>DISTRICT WISE STATUS OF ROLL OUT OF CSCs AS ON 28 FEBRUARY, 2022 IN JAMMU &amp; KASHMIR</b>				
<b>SL NO</b>	<b>DISTRICTS</b>	<b>Total</b>	<b>Rural</b>	<b>Urban</b>
1	ANANTNAG	633	528	105
2	BUDGAM	541	485	56
3	BARAMULLA	596	524	72
4	DODA	235	225	10
5	JAMMU	604	376	228
6	KATHUA	296	257	39
7	KUPWARA	608	582	26
8	POONCH	246	237	9
9	PULWAMA	369	318	51
10	RAJOURI	349	314	35

11	SRINAGAR	414	57	357
12	UDHAMPUR	257	217	40
13	KISHTWAR	159	142	17
14	RAMBAN	233	217	16
15	KULGAM	342	306	36
16	BANDIPORA	267	211	56
17	SAMBA	138	111	27
18	SHOPIAN	199	179	20
19	GANDERBAL	244	227	17
20	REASI	197	181	16
		<b>6927</b>	<b>5694</b>	<b>1233</b>