

**GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS**

**LOK SABHA
UNSTARRED QUESTION NO. 3448
TO BE ANSWERED ON 23.03.2022**

PASSENGER AMENITIES AT STATIONS

**†3448. SHRIMATI BHAVANA PUNDALIKRAO GAWALI:
SHRI KRUPAL BALAJI TUMANE:**

Will the Minister of RAILWAYS be pleased to state:

- (a) Whether the Railways has recently announced several passenger amenities at various railway stations of the country; and**
- (b) if so, the details thereof?**

ANSWER

**MINISTER OF RAILWAYS, COMMUNICATIONS AND ELECTRONICS &
INFORMATION TECHNOLOGY**

(SHRI ASHWINI VAISHNAW)

(a) & (b): Augmentation/Improvement of passenger amenities on Indian Railways is a continuous and on-going process. At the time of construction of station, Minimum Essential Amenities (MEA) are provided as per norms based on the category of station. Recommended and Desirable Amenities are further escalated from time to time with growth in passenger traffic at stations, based on needs and expectations of the travelling public and availability of funds.

At present development of railway stations is also undertaken under Adarsh Station Scheme based on identified need of providing better enhanced passenger amenities at stations. Various passenger amenities such as improvement to façade of the station building, retiring room, waiting room (with bathing facilities), separate waiting room for ladies, computer based public address system, landscaping of circulating area, signages, Pay & Use toilets, water coolers, ramps at entry to station for Divyangjan and Senior Citizens etc. are provided depending upon the respective category of the station identified and developed under this scheme. Modern facilities like lifts, escalators etc. are also set up depending upon the priority of the station concerned.

However, with a view to meet the expectations of the rail users, Indian Railways is making all out efforts to provide improved amenities/facilities at railway stations and works in this regard are undertaken depending upon volume of the passenger traffic and inter-se priority subject to availability of funds.
