

**GOVERNMENT OF INDIA  
MINISTRY OF COMMUNICATIONS  
DEPARTMENT OF POSTS**

**LOK SABHA  
UNSTARRED QUESTION NO. 3278  
TO BE ANSWERED ON 23<sup>RD</sup> MARCH, 2022**

**INDIA POST PAYMENT BANK**

†3278. SHRIMATI RANJANBEN DHANANJAY BHATT:

Will the Minister of COMMUNICATIONS be pleased to state:

- (a) whether India-Post-Payments-Bank proposes to provide the facility of bill payment at door step;
- (b) if so, whether the Government has taken any step so far in this regard; and
- (c) if so, the details thereof and if not, the reasons therefor?

ANSWER

**MINISTER OF STATE FOR COMMUNICATIONS  
(SHRI DEVUSINH CHAUHAN)**

- (a) Yes Sir, India Post Payments Bank (IPPB) is providing facility of bill payment at door step.
- (b) & (c) The Government of India through Department of Posts has set up IPPB which has enabled 1.36 lakh Post Offices to provide banking services and has equipped nearly 1.89 lakh Postmen and Gramin Dak Sevaks with smart phone and biometric device to provide doorstep banking services including the facility of Bill Payment such as Utility bills, Direct to Home (DTH)/Mobile recharges, Equated Monthly Instalment (EMI) payments etc. through account debit or cash payment.

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