

**GOVERNMENT OF INDIA
MINISTRY OF COMMUNICATIONS
DEPARTMENT OF POSTS**

**LOK SABHA
UNSTARRED QUESTION NO. 3258
TO BE ANSWERED ON 23RD MARCH, 2022**

UPGRADING POST OFFICE BRANCHES

3258. DR. SUKANTA MAJUMDAR:

Will the Minister of COMMUNICATIONS be pleased to state:

- (a) whether the Government has formulated any policy/scheme to upgrade the branch post offices and sub post offices in higher category post offices;
- (b) if so, the details thereof and if not, the reasons therefor along with the steps taken by the Government in this regard;
- (c) the details of the post offices where modernisation/upgradation has already been undertaken, State/UT-wise, especially in West Bengal; and
- (d) the post offices where modernisation/upgradation is proposed to be undertaken in West Bengal including Balurghat?

ANSWER

**MINISTER OF STATE FOR COMMUNICATIONS
(SHRI DEVUSINH CHAUHAN)**

- (a) Yes sir, there is a policy guideline in place for upgradation of Branch Post Offices and Sub Post Offices to higher category post offices.
- (b) According to the aforesaid policy, periodical reviews of the establishment of Departmental Post offices and Branch Post offices are carried out on workload as well as on financial norms. Based on this review, augmentation and rationalization of manpower is carried out including upgradation of post offices, if any required.
- (c) 154347 post offices in the country including 8768 post offices in West Bengal State have been modernized to provide online Banking, Insurance, Postal and other Citizen Centric Services. The Postal Circle wise list of such modernized offices including all States and UTs is enclosed at **Annexure**.
- (d) In the State of West Bengal all the 8768 Post offices have been modernised including 12 Post offices in Balurghat.

Annexure

Annexure referred to in reply of Para (c) for LS unstarred question no. 3258 to be answered on 23rd March 2022 raised by Hon'ble Member of Parliament Dr. Sukanta Majumdar regarding "Upgrading Post Office Branches"

Details of Post offices modernised - Postal Circle wise (including States /UTs).

S.No.	Name of Postal Circle	Total Post Offices
1	Andhra Pradesh	10510
2	Assam	4007
3	Bihar	9054
4	Chhattisgarh	3207
5	Delhi	443
6	Gujarat (including UT - Dadra and Nagar Haveli and Daman & Diu)	8836
7	Haryana	2690
8	Himachal Pradesh	2791
9	Jammu & Kashmir (including UT - J&K and UT- Ladakh)	1581
10	Jharkhand	3117
11	Karnataka	9627
12	Kerala (including UT- Lakshadweep)	5062
13	Madhya Pradesh	8275
14	Maharashtra (including Goa)	12855
15	North-East (including Arunachal Pradesh, Manipur, Meghalaya, Tripura, Mizoram and Nagaland)	2868
16	Odisha	8230
17	Punjab (including UT-Chandigarh)	3865
18	Rajasthan	10286
19	Tamil Nadu (including UT-Puducherry)	11862
20	Telangana	5791
21	Uttar Pradesh	17662
22	Uttarakhand	2711
23	West Bengal	8768
23 (a)	Sikkim	40
23 (b)	UT –Andaman and Nicobar Islands	209
	Grand Total	154347

West Bengal Circle includes Sikkim and UT of Andaman & Nicobar Islands
