

**GOVERNMENT OF INDIA
MINISTRY OF HEALTH AND FAMILY WELFARE
DEPARTMENT OF HEALTH AND FAMILY WELFARE**

**LOK SABHA
UNSTARRED QUESTION NO. 1743
TO BE ANSWERED ON 11TH FEBRUARY, 2022**

DENIAL OF TREATMENT TO AYUSHMAN BHARAT CARD HOLDERS

1743. SHRIMATI GOMATI SAI:

Will the Minister of **HEALTH AND FAMILY WELFARE** be pleased to state:

- (a) whether the Government has taken cognizance that many private and Government hospitals are denying treatment to the Ayushman card holders under Ayushman Bharat Yojana in Chhattisgarh; and
- (b) if so, the reasons therefor along with the district-wise number of people benefitted under the said scheme in Chhattisgarh?

ANSWER

**THE MINISTER OF STATE IN THE MINISTRY OF HEALTH AND
FAMILY WELFARE
(DR. BHARATI PRAVIN PAWAR)**

(a) & (b): As per the terms and conditions of empanelment, hospitals cannot deny treatment to genuine beneficiaries of the scheme. In case of denial of treatment by the empanelled hospital, beneficiaries can lodge grievances on the designated web-based portal or mobile-based application of Central Grievance Redressal Management System (CGRMS). Alternatively, beneficiaries can reach out to NHA's National Call Centre through 24x7 helpline 14555 and register their grievances. Such grievances are resolved in an efficient, transparent and time-bound manner through a publicly accessible IT platform.

Details of district-wise number of authorized hospital admissions under the scheme in Chhattisgarh are at Annexure.

District-wise details of authorized hospital admissions under AB-PMJAY in Chhattisgarh

Sl No.	District	Authorized Hospital Admissions
1	Balod	73,941
2	Baloda Bazar	1,11,819
3	Balrampur	65,148
4	Bastar	45,760
5	Bemetara	65,943
6	Bijapur	31,021
7	Bilaspur	1,81,394
8	Dantewada	17,251
9	Dhamtari	83,721
10	Durg	1,49,567
11	Gariyaband	53,598
12	Janjgir-Champa	1,45,051
13	Jashpur	58,030
14	Kabirdham	50,547
15	Kanker	88,840
16	Kondagaon	34,530
17	Korba	96,372
18	Korea	45,926
19	Mahasamund	79,350
20	Mungeli	55,004
21	Narayanpur	10,335
22	Raigarh	1,07,057
23	Raipur	2,03,350
24	Rajnandgaon	1,39,134
25	Sukma	8,771
26	Surajpur	44,897
27	Surguja	62,402