GOVERNMENT OF INDIA
MINISTRY OF PLANNING

LOK SABHA
UNSTARRED QUESTION NO. 1319
TO BE ANSWERED ON 09.02.2022

LAST MILE DELIVERY

†1319. SHRI RATTAN LAL KATARIA:

Will the Minister of PLANNING be pleased to state:

(a) whether last mile delivery and all-touching and all-inclusive development model has been prioritized in the country;

(b) if so, the details thereof;

(c) whether the benefits of people oriented schemes of the Union Government are reaching all eligible beneficiaries through JAM (Jan-Dhan, Aadhar and Mobile) and DBT (Direct Benefit Transfer);

(d) if so, the details thereof and if not, the reasons therefor;

(e) whether Digital India has made the economy of the country transparent and created new opportunities for the youth; and

(f) if so, the details thereof?

ANSWER

MINISTER OF STATE (INDEPENDENT CHARGE) OF MINISTRY OF STATISTICS & PROGRAMME IMPLEMENTATION; MINISTER OF STATE (INDEPENDENT CHARGE) OF MINISTRY OF PLANNING AND MINISTER OF STATE IN THE MINISTRY OF CORPORATE AFFAIRS

(**RAO INDERJIT SINGH**)

(a) Yes, Sir.

(b) The last mile delivery and all-touching and all-inclusive development model has been prioritized in the country. Brief details of the major initiatives, to achieve the same, are as follows:

1. **Aadhaar** – It provides digital identity to the residents of India. It has enrolled 1.32 billion persons. It has so far served 66.7 billion e-Authentications and 11 billion e-Know Your Customers (KYCs).

2. **Jan Dhan Yojana** – It is the leading financial inclusion scheme. It has provided bank account facilities to 44.51 crore beneficiaries. There is ₹157,455 crore balance in beneficiary accounts. 1.26 lakh Bank Mitras are working under this yojana.

3. **Mobile and Internet** – India is the vibrant place for telecom and mobiles. There are a total of 117 crore mobile subscribers. Out of these, 63.8 crore are from urban, and 52.8 crore are from rural. There are total of 83.4 crore internet subscribers.

4. **Direct Benefit Transfers (DBT)** – DBT Platform is facilitating the transfer of benefits directly to the beneficiaries of government schemes. A total of Rs 20.9 lakh crore has been disbursed through DBT. The platform is integrated with 312 schemes across 54 Ministries. The Platform has led to an estimated gain of Rs. 2.2 lakh crore.

5. **Common Services Centres (CSCs)** – CSCs are the largest e-service delivery centres in rural areas in the world. The CSCs are run by village level entrepreneurs. There are 4.47 lakh CSCs and out of these, 3.48 lakh CSCs are operational at the Gram Panchayat level. It offers a portfolio of 350+ Services. There are 73,403 village-level women entrepreneurs. CSCs also operate 2.39 lakh Gramin e-Stores, which basically provide e-commerce like services to people living in rural areas.

6. **Pradhan Mantri Gramin Digital Saksharta Abhiyan (PMGDISHA)** - PMGDISHA is the digital literacy scheme that includes financial literacy. PMGDISHA aims to make at least one person digitally literate in every family / household. As a part of financial literacy, hands-on trainings are imparted on digital payments. 5.52 crore candidates are registered, 4.68 crore candidates are trained, and 3.47 crore candidates are certified under PMGDISHA.

7. **DIGILOCKER** – It is one of the leading paperless initiatives. It has 9.2 crore users. It offers 4.86 billion issued documents. It has on-boarded 1692 issuers and 349 requestor organisations.

8. **Unified Mobile Application for New-age Governance** (**UMANG**) – It has been developed by the Government to offer all government services through a single mobile app. It offers 1375 Government services (659 from Central + 716 from 32 States) from 271 Departments and 20,527 bill payment services. It has served 401+ lakh registered users and 27 lakh daily transactions.

9. **MyGov** – It is the largest citizen engagement platform. It facilitates two way communications between citizens and the Government and makes use of crowd sourcing to deliberate and improve the government schemes right from design, implementation and post-implementation assessment. It has 2.25 crore active users. More than 11.6 lakh submitted tasks have been handled at MyGov. MyGov Helpdesk is an Artificial Intelligence (AI) enabled chatbot service provider at WhatsApp. It offers covid related information, covid vaccination appointment, digilocker services such as Aadhar, Permanent Account Number (PAN) and Driving Licences. It has served over 7 crore users and 29 crore user messages.

10. **Unified Payment Interface (UPI)** - Unified Payment Interface is the leading digital payment platform. As on December 31, 2021, UPI is integrated with 282 Banks and has processed 38.74 billion transactions worth Rupees 71.6 trillion from January, 2021 to December, 2021.

11. **Digital Infrastructure for Knowledge Sharing (DIKSHA)** - The DIKSHA platform offers engaging learning material, relevant to the prescribed school curriculum, to teachers, students and parents. It offers 6209 courses and has, so far, facilitated 453 crore learning sessions.

12. **SWAYAM PRABHA** – The SWAYAM PRABHA is a group of 34 Direct-To-Home (DTH) channels devoted to the telecasting of high-quality educational programmes on a 24X7 basis using the GSAT-15 satellite. Every day, there will be

new content for at least (4) hours which would be repeated 5 more times in a day, allowing the students to choose the time of their convenience. The contents are provided by the National Programme on Technology Enhanced Learning (NPTEL), the Indian Institutes of Technology (IITs), the University Grant Commission (UGC), the Consortium for Educational Communication (CEC), the Indira Gandhi National Open University (IGNOU). The Information and Library Network (INFLIBNET) Centre maintains the web portal.

13. **Ayushman Bharat** – It is the largest medical insurance scheme in the world that is targeted towards the needy section of the society. The scheme has offered 17.35 crore e-Cards and has facilitated 2.6 crore hospital admissions.

14. **M-KISAN** - Mobile based agriculture and advisory services are provided through M-KISAN. The mobile/web technologies used are Push SMS, Pull SMS, Interactive Voice Response System (IVRS), Mobile Apps and website. It helps farmers to take informed decisions for improving their farm produce as well as in taking good care of farm health. 5.13 crore farmers are onboarded at the M-Kisan Platform. 2,462 crore SMSes have been sent through M-KISAN. 4.36 lakh advisories have been communicated through M-KISAN.

15. **E-SANJEEVANI** - It is the national tele-consultation service that aims to provide healthcare services to patients in their homes. Safe and structured video-based clinical consultations, between a doctor in a hospital and a patient in the confines of his / her home, are being enabled. It has facilitated over 2.78 lakh consultation hours.

(c) Yes, Sir.

(d) The benefits of people oriented schemes of the Union Government are reaching eligible beneficiaries through JAM (Jan-Dhan, Aadhar and Mobile) and DBT (Direct Benefit Transfer). The details can be seen in the point (b) above.

(e) Yes, Sir.

(f) Digital India has made the economy of the country transparent and created new opportunities for the youth. The brief details on major initiatives, related to the economy and opportunities for the youth, are as follows:

1. **Unified Payment Interface (UPI)**- Unified Payment Interface is the leading digital payment platform. As on December 31, 2021, UPI is integrated with 282 Banks and has processed 38.74 billion transactions worth Rupees 71.6 trillion from January, 2021 to December, 2021.

2. **Bharat Bill Payment System (BBPS)** – BBPS has been made operational as one stop solution for all bill payments. As on December 31, 2021, BBPS is integrated with 20,374 Billers and has processed 562.31 million transactions worth Rupees 959 trillion from January, 2021 to December, 2021.

3. **Goods and Services Tax (GST) Network** – It is facilitating One Nation One Tax Platform. There are 1.34 crore registered tax payers on the platform. Rs 41.23 lakh crores of payment has been facilitated through the portal (excluding IGST on imports). Over 242.69 crore e-way bills and 1492 crore invoice uploads have been done through the platform.

4. **Performance-linked Incentive scheme in electronics manufacturing (PLI)** – Ministry of Electronics & Information Technology (MeitY) has launched several Performance-linked Incentive Schemes for electronics manufacturing in India. With

the approval of the programme for development of semiconductors and display manufacturing ecosystem in India at an outlay of Rs.76,000 crore (>10 billion US Dollars), the Government of India has announced incentives for every part of the supply chain including electronic components, sub-assemblies and finished goods. Incentive support to the tune of Rs.55,392 crore (7.5 billion US Dollars) has been approved under PLI for Larges Scale Electronics Manufacturing, PLI for IT Hardware, Scheme for Promotion of Manufacturing of Electronics Components and Semi-Conductors and Modified Electronics Manufacturing Clusters (EMC 2.0) Scheme. Semiconductors and displays are the foundation of modern electronics, driving the next phase of digital transformation under Industry 4.0. These PLI schemes in electronics manufacturing are critical for strengthening strong electronics ecosystem in the country and are instrumental in generating skilled jobs.

5. **Government e-Marketplace (GeM)** – GeM is enhancing transparency, efficiency and speed in public procurement. It provides the tools of e-bidding, reverse e-auction and demand aggregation to facilitate the government users in achieving the best value for their money. There are over 57,000 buyer organizations and 37 lakh sellers on-boarded at the platform. Over 45.6 lakh products are available at GeM. It has processed a total of 88.9 lakh orders worth Rs. 1.88 lakh crore. There are 747,839 Micro and Small Enterprises (MSE) sellers and service providers and they have received order value of 56.28% of total order (i.e. over Rs 1 lakh crore).

6. **Future Skills Prime** – This programme aims to create an up-skilling / re-skilling ecosystem in 10 emerging technologies, such as artificial intelligence, internet of things, block-chain, 3D printing, augmented reality/virtual reality (AR/VR), cyber security, cloud computing, etc., to facilitate continuous enhancement of skills of IT professionals in line with their aspirations and aptitude. The pan-India network of Centre for Development of Advanced Computing (C-DAC) and National Institute of Electronics and Information Technology (NIELIT) Centres is also leveraged to extend the reach of this programme in smaller towns & remote locations through blended-learning programmes.

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