

**GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS**

**LOK SABHA
UNSTARRED QUESTION NO.1226
TO BE ANSWERED ON 09.02.2022**

COACHES FOR RESERVED CATEGORIES

†1226. SHRI BHAGIRATH CHOUDHARY:

Will the Minister of RAILWAYS be pleased to state:

- (a) whether the people of various categories such as senior citizens, cancer patients, doctors, disabled persons, etc. have been getting reservation facility in rail tickets and separate coaches have also been provided to ladies and the disabled travelling in various express trains, drutgami, superfast and other trains in the country; if so, the details thereof;**
- (b) whether various security personnel of the country belonging to BSF, CRPF, Army and Police have been seen travelling to their destinations by sleeping/sitting at train gates under compulsion while travelling for urgent official work or their own family reasons;**
- (c) if so, whether the Government proposes to provide facilities of special category to all the said security personnel by providing them special coaches similar to coaches for ladies, disabled persons, etc. or making seating arrangements for them by getting their waitlisted train tickets confirmed; and**
- (d) if so, the time by which such facilities are likely to be provided to them, and if not, the reasons therefor?**

ANSWER

**MINISTER OF RAILWAYS, COMMUNICATIONS AND ELECTRONICS &
INFORMATION TECHNOLOGY
(SHRI ASHWINI VAISHNAW)**

(a) to (d): A Statement is laid on the Table of the House.

STATEMENT REFERRED TO IN REPLY TO PARTS (a) TO (d) OF UNSTARRED QUESTION NO. 1226 BY SHRI BHAGIRATH CHOUDHARY TO BE ANSWERED IN LOK SABHA ON 09.02.2022 REGARDING COACHES FOR RESERVED CATEGORIES.

(a): With a view to facilitate Rail travel by senior citizens, cancer patients, female passengers and Divyangjans, Indian Railways has taken following steps: -

- i. A reservation quota of six berths in sleeper class in long distance Mail/Express trains and a reservation quota of six berths in 3AC class of Garib Rath/Rajdhani/Duronto/fully air-conditioned Express trains has been earmarked for female passengers irrespective of their age travelling alone or in a group of female passengers.**
- ii. A combined reservation quota of six to seven lower berths per coach in Sleeper class, four to five lower berths per coach each in Air Conditioned 3 tier (3AC) and three to four lower berths per coach in Air Conditioned 2 tier (2AC) classes (depending on the number of coaches of that class in the train) has been earmarked for senior citizens, female passengers 45 years of age and above and pregnant women.**
- iii. Exclusive unreserved coaches/compartments are earmarked for female passengers in EMU (Electrical Multiple Unit)/DMU (Diesel Multiple Unit)/MMTS(Multi Modal Transport System) trains & local passenger trains depending upon demand pattern as well as availability of accommodation. Unreserved accommodation is also earmarked in unreserved trains running on suburban sections for Divyangjans and Senior citizens.**

- iv. Ladies special EMU/MEMU/MMTS services on the suburban sections of Mumbai, Kolkata, Secunderabad and Chennai as well as on the Delhi-National Capital Region (NCR) sections are run.**
- v. A reservation quota of four berths in sleeper class and two berths in 3AC has been earmarked in all trains running on non-suburban sections for Divyangjans performing their journey on handicapped concessional ticket. The person accompanying the Divyangjan as escort is also allotted the berth out of this quota.**
- vi. Specially designed coaches known as SLRD coaches with wider entrance doors to allow a wheel chair to enter, wider aisles and modified toilet with 4 berths, the lower two for Divyangjans and upper berths for attendants have been attached in Garib Rath Express trains for booking of tickets by Divyangjans on payment of full fare of 3 AC class.**
- vii. Cancer patients and their attendant travelling on concessional ticket have been given direct access to the emergency quota in different classes subject to a specified limit.**
- viii. Cancer patient quota has also been earmarked in certain identified trains.**

Further provision of reservation related facilities to different categories of passengers and its review/upgradation based on demand pattern and availability of accommodation is a continuous and ongoing exercise.

(b) to (d): Indian Railways and Defence authorities work in a close coordination to take care of rail travel related requirements of Defence personnel. Following steps have been taken by the Railways in this direction: -

- i. Facility to book reserved Railway tickets online has been provided to Defence personnel.**
- ii. On receipt of demand from Defence Department, Defence Department Quota (DDQ) is earmarked by zonal Railways in different trains/classes keeping in view the demand pattern and availability of accommodation. This Quota along with all other reservation quotas are reviewed on periodical basis and adjustments made as per extant guidelines, wherever required.**
- iii. In case of bulk demand, extra coaches are also attached, wherever feasible, for journey of Security personnel. These are in addition to the permanent augmentation undertaken by Railways.**
- iv. Coaches on Full Tariff Rates (FTR) are also provided on demand from Defence and Para military forces.**
- v. Sufficient Emergency Quota has also been earmarked exclusively for Defence personnel in the nominated trains passing through North Eastern Region.**
