

**GOVERNMENT OF INDIA
MINISTRY OF COMMUNICATIONS
DEPARTMENT OF POSTS**

**LOK SABHA
UNSTARRED QUESTION NO. 639
TO BE ANSWERED ON 1ST DECEMBER, 2021**

COMPUTERISATION OF POSTAL SERVICES

639. SHRI KALYAN BANERJEE:

Will the Minister of COMMUNICATIONS be pleased to state:

- (a) the details of the proposal for computerisation of entire Postal services and modernisation of present buildings of the country;
- (b) whether the Government has received proposals for shifting of Post offices from its existing decades old and ramshackle buildings to new ones; and
- (c) if so, the details thereof and the action taken thereon?

ANSWER

**MINISTER OF STATE FOR COMMUNICATIONS
(SHRI DEVUSINH CHAUHAN)**

- (a) The details are as under:-
 - i. All the 25,363 Departmental Post Offices in the country are computerised. The Postal Circle wise list including all States and UTs is enclosed as **Annexure-I**. The Department has also upgraded 1,29,157 Branch Post Offices in the rural/backward areas of the country by providing Subscriber Identification Module (SIM) based Hand Held Point of Sale Devices, for carrying out online postal and financial services. The Postal Circle wise details including all States and UTs is enclosed as **Annexure-II**.
 - ii. A central server based integrated, modular and scalable solution for all the operations of Department of Posts including Banking, Insurance, Mails, Human Resources, and Finance & Accounts has been provided.
 - iii. There is a provision for “Facelifting of Postal Buildings and Assets” in the Scheme of “Estates Management” under which the postal buildings are modernized by carrying out activities like improving the look and feel of the buildings, installation of Solar Power Panels, construction of Rain Water harvesting Structures etc.
- (b) & (c) Yes, Sir. Such proposals are received from time to time. Maintenance and renovation of postal buildings is a continual process. Routine maintenance of the postal buildings is carried out periodically and major repairs and renovation are carried out as and when required under relevant budgetary provisions. Further, when a postal building outlives its life or its condition deteriorates to such an extent that it is beyond repairs even before its life or it is declared dilapidated/unsafe by either Postal Civil Wing or concerned Municipal Authority, the Post Office is shifted to a suitable new accommodation.

Postal Circle wise (including all States /UTs) number of Departmental Post Offices computerised in the country (as on 31.3.2021)

S.No.	Name of Postal Circle	Total Departmental Post Offices	Total Departmental Post Offices (Computerised)
1	Andhra Pradesh	1570	1570
2	Assam	623	623
3	Bihar	1069	1069
4	Chhattisgarh	352	352
5	Delhi	379	379
6	Gujarat (including UT - Dadra and Nagar Haveli and Daman & Diu)	1213	1213
7	Haryana	506	506
8	Himachal Pradesh	471	471
9	Jammu & Kashmir (including UT - J&K and UT- Ladakh)	267	267
10	Jharkhand	467	467
11	Karnataka	1695	1695
12	Kerala (including UT- Lakshadweep)	1509	1509
13	Madhya Pradesh	1014	1014
14	Maharashtra (including Goa)	2214	2214
15	North-East (including Arunachal Pradesh, Manipur, Meghalaya, Tripura, Mizoram and Nagaland)	341	341
16	Odisha	1209	1209
17	Punjab (including UT-Chandigarh)	768	768
18	Rajasthan	1313	1313
19	Tamil Nadu (including UT-Puducherry)	2838	2838
20	Telangana	827	827
21	Uttar Pradesh	2552	2552
22	Uttarakhand	395	395
23	West Bengal (including Sikkim and UT- Andaman and Nicobar Islands)	1771	1771
	Grand Total	25363	25363

Postal Circle wise (including all States/UTs) details of Branch Offices modernized under Rural ICT

S. No.	Name of Postal Circle	Total Branch Offices	Total number of Branch Offices rolled out under Rural ICT
1	Andhra Pradesh	9025	8945
2	Assam	3383	3374
3	Bihar	8040	7942
4	Chhattisgarh	3556	3040
5	Delhi	132	68
6	Gujarat (including UT - Dadra and Nagar Haveli and Daman & Diu)	7633	7595
7	Haryana	2190	2175
8	Himachal Pradesh	2324	2314
9	Jammu & Kashmir (including UT - J&K and UT- Ladakh)	1433	1427
10	Jharkhand	3312	2715
11	Karnataka	7929	7898
12	Kerala (including UT- Lakshadweep)	3554	3540
13	Madhya Pradesh	7264	7216
14	Maharashtra (including Goa)	10785	10573
15	North-East (including Arunachal Pradesh, Manipur, Meghalaya, Tripura, Mizoram and Nagaland)	2571	2510
16	Odisha	7049	7035
17	Punjab (including UT-Chandigarh)	3100	3081
18	Rajasthan	8975	8943
19	Tamil Nadu (including UT-Puducherry)	9302	9211
20	Telangana	4967	4948
21	Uttar Pradesh	15114	15034
22	Uttarakhand	2327	2310
23	West Bengal (including Sikkim and UT- Andaman and Nicobar Islands)	7308	7263
	Grand Total	131273	129157
