

**GOVERNMENT OF INDIA  
MINISTRY OF RAILWAYS**

**LOK SABHA  
UNSTARRED QUESTION NO. 604  
TO BE ANSWERED ON 01.12.2021**

**INCONVENIENCE DUE TO POOR SEAT COVERS**

**†604. SHRI GANESH SINGH:**

**Will the Minister of RAILWAYS be pleased to state:**

- (a) whether the passengers are facing inconvenience during their journey due to installation of substandard materials in passenger seats/sleepers in the trains especially in long distance passenger trains;**
- (b) if so, whether the Railways proposes to cover the passenger seats and sleepers with good quality foam (cushions) to make the rail journey more comfortable and to provide facilities of international standards to the passengers; and**
- (c) if so, the details thereof and if not the reasons therefor?**

**ANSWER**

**MINISTER OF RAILWAYS, COMMUNICATIONS AND  
ELECTRONICS & INFORMATION TECHNOLOGY  
(SHRI ASHWINI VAISHNAW)**

**(a): It is a continual endeavour of Indian Railways (IR) to provide comfortable journey to passengers. Complaints related to seats and berths are attended on priority. Defective seat covers, Seats and Berths in train coaches are also attended regularly during**

**scheduled / unscheduled maintenance at coaching depot and workshops.**

**(b) & (c): In order to enhance passenger comfort and improving fire safety standards, it has been decided to provide Silicon Foam and Polyurethane (PU) Foam (complying to Fire, Smoke and Toxicity (FST) properties as per EN 45545 part-2 HL-3), with fire barrier cloth (compliant to the EN-45545, HL-3 standards) as cushioning material.**

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