

**GOVERNMENT OF INDIA  
MINISTRY OF COMMUNICATIONS  
DEPARTMENT OF TELECOMMUNICATIONS**

**LOK SABHA  
UNSTARRED QUESTION NO. 2980  
TO BE ANSWERED ON 15<sup>TH</sup> DECEMBER, 2021**

**DETERIORATION OF MTNL SERVICES**

2980. SHRI ARVIND GANPAT SAWANT:

Will the Minister of COMMUNICATIONS be pleased to state:

- (a) whether it is true that MTNL mobile services have been seriously deteriorated in Mumbai and Delhi;
- (b) if so, the details thereof;
- (c) whether it is true that number of Base Transceiver Station(BTS) towers are not sufficient enough for the mobile services in Mumbai and Delhi;
- (d) if so, the number of additional mobile towers required to be installed; and
- (e) the amount required for additional installation of such towers?

**ANSWER**

**MINISTER OF STATE FOR COMMUNICATIONS  
(SHRI DEVUSINH CHAUHAN)**

(a) & (b) As per Telecom Regulatory Authority of India (TRAI), MTNL is meeting the network performance related parameters for mobile services in Delhi and Mumbai.

(c) to (e) As on 30.09.2021, MTNL is having 2775 BTSs in Delhi and 1553 BTSs in Mumbai. MTNL augments its mobile network based on techno-commercial considerations.

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