

**GOVERNMENT OF INDIA  
MINISTRY OF RAILWAYS**

**LOK SABHA  
UNSTARRED QUESTION NO.2914  
TO BE ANSWERED ON 15.12.2021**

**RESERVATION FACILITY AT KUMBALA SYSTEM**

**2914. SHRI RAJMOHAN UNNITHAN:**

**Will the Minister of RAILWAYS be pleased to state:**

- (a) the policies of the Indian Railways to set up a ticket reservation system;**
- (b) whether there are any new plans to set up more ticket counters for railway stations in North Kerala;**
- (c) whether due to the non-availability of ticket reservation booking facilities at Kumbala, Uppala, and Manjeswaram railway stations in Manjeswaram taluk, Kasaragod district, passengers have to travel 15 km to 35 km to reach Kasaragod railway station to book their tickets; and**
- (d) if so, the steps taken to set up a reservation facility at Kumbala railway station where the facilities are already available to address this issue?**

**ANSWER**

**MINISTER OF RAILWAYS, COMMUNICATIONS AND  
ELECTRONICS & INFORMATION TECHNOLOGY**

**(SHRI ASHWINI VAISHNAW)**

**(a) to (d): A Statement is laid on the Table of the House.**

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**STATEMENT REFERRED TO IN REPLY TO PARTS (a) TO (d) OF  
UNSTARRED QUESTION NO.2914 BY SHRI RAJMOHAN  
UNNITHAN TO BE ANSWERED IN LOK SABHA ON 15.12.2021  
REGARDING RESERVATION FACILITY AT KUMBALA SYSTEM**

**(a): The policies for provision of Passenger Reservation System (PRS) at railway stations, defence locations, post offices and other non-rail head locations were issued vide letter No.2008/C&IS/New PRS Policy/15 dated 04.10.2013, in supersession of earlier guidelines. They are updated from time to time and uploaded on the website of Ministry of Railways.**

**(b): No, Sir.**

**(c) & (d): No, Sir. Passengers can now book tickets from anywhere using the online e-ticketing through website and Mobile App. At present, about 80% of reserved tickets are being booked online.**

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