

GOVERNMENT OF INDIA
MINISTRY OF ELECTRONICS AND INFORMATION TECHNOLOGY
LOK SABHA
UNSTARRED DIARY No. 1804
TO BE ANSWERED ON: 08.12.2021

COMMON SERVICE CENTRES

1804: SHRI SHANMUGA SUNDARAM K.:
SHRI VELUSAMY P.:

Will the Minister of ELECTRONICS & INFORMATION TECHNOLOGY be pleased to state:-

- (a) the details of the CSC (Common Service Centre), the scheme launched by the Ministry which started allowing its village level entities for easy delivery of essential items in villages, gram panchayats and other rural areas;
- (b) whether the CSCs are allowed to sell non-essential items and other essential items to the villagers and if so, the details thereof;
- (c) whether the Government has any proposal to use these CSCs for supplying medicines to the rural areas at door steps and if so, the details thereof; and
- (d) whether the Ministry has any collaborative agreement with any big pharma companies in this regard and if so, the details thereof?

ANSWER

MINISTER OF STATE FOR ELECTRONICS AND INFORMATION TECHNOLOGY
(SHRI RAJEEV CHANDRASEKHAR)

(a):Ministry of Electronics and Information Technology (MeitY) has implemented the network of Common Services Centres (CSC) under the Digital India Programme. The CSC scheme envisages setting up of at-least one CSC in each of 2.50 lakh Gram Panchayats (GPs) across the country, for delivery of various Government-to-Citizen (G2C) and other citizen-centric e-Services to citizens. It is a self-sustainable entrepreneurship model which is run by Village Level Entrepreneurs (VLEs). As on Oct, 2021, total 4,18,436 CSCs are functional across all states & Union Territories of the country, out of which, total 3,25,781 CSCs are functional at Gram Panchayat (GP) level.

(b):The CSC 2.0 is envisaged as a self-sustainable, transaction-based service delivery model, for delivering a large bouquet of e-services through a single delivery technological platform known as Digital Seva (DS) Platform, which would increase the sustainability of the CSCs across the country. Therefore, CSCs can deliver any service which may be offered either by the Government, private or social organisations.

(c):CSC has collaborates with various partners for the online ordering and delivery of allopathy, homeopathy and Ayurveda medicines and health/ wellness products through the Digital Seva Portal.

In addition to that, CSC has been engaged under the Ayushman Bharat Pradhan Mantri – Jan Arogya Yojana (AB PM-JAY) for the purpose of issuance of Ayushman cards to the eligible beneficiaries of the scheme after necessary verification.

(d):CSC collaborates with Tata 1mg and Pharmeasy for the online ordering and delivery of prescription based Allopathy medicine and health & wellness Over The Counter (OTC) products, and with JIVA and Patanjali for the online ordering and delivery of Ayurveda Over The Counter (OTC) products at the door steps of the citizens.

CSC also has a tie-up with WelcomeCure for the supply of homeopathy medicines to the citizens based on the recommendation and prescription of the homeopathy doctors through Tele-consultation service.
