

**GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS**

**LOK SABHA
UNSTARRED QUESTION NO. 1749
TO BE ANSWERED ON 08.12.2021**

AUTOMATIC TICKET VENDING MACHINES

1749. SHRI LAVU SRI KRISHNA DEVARAYALU:

Will the Minister of RAILWAYS be pleased to state:

(a) whether the Government has any concrete plans to further add Automatic Ticket Vending Machines (ATVMs) to the existing 4077 ATVMs recorded as on February 2021;

(b) if so, the details thereof and if not, the reasons therefor;

(c) whether the Government has any plans to replace the 745 ATVMs which are non-functional due to completion of their codal life;

(d) if so, the details thereof and if not, the reasons therefor; and

(e) whether the Government has explored any options for the introduction of non-conventional ticket booking systems, such as mobile ticket vehicles, for the benefit of commuters in far flung hilly and remote areas and if so, the details thereof and if not, the reasons therefor?

ANSWER

**MINISTER OF RAILWAYS, COMMUNICATIONS AND
ELECTRONICS & INFORMATION TECHNOLOGY**

(SHRI ASHWINI VAISHNAW)

(a)to (e): A Statement is laid on the Table of the House.

STATEMENT REFERRED TO IN REPLY TO PARTS (a) TO (e) OF UNSTARRED QUESTION NO.1749 BY SHRI LAVU SRI KRISHNA DEVARAYALU TO BE ANSWERED IN LOK SABHA ON 08.12.2021 REGARDING AUTOMATIC TICKET VENDING MACHINES

(a) & (b): No, Sir. At present there is no such plan. For dispensing unreserved tickets, following additional avenues have been made available:

- i) Mobile Application “ UTS on Mobile”**
- ii) Jan Sadharan Ticket Booking Sewak (JTBS) Scheme.**
- iii) Yatri Ticket Sewa Kendra (YTSK) Scheme.**
- iv) Station Ticket Booking Agents(STBA) Scheme.**

(c) & (d): Yes, Sir. Replacement of the non-functional ATVMs due to completion of codal life is an ongoing process. Zonal Railways have been empowered to sanction replacement work of such ATVMs up to ₹ 1 Crore and replacement works exceeding ₹ 1 Crore are sanctioned from Railway Board, Ministry of Railways. At present, 9 works have been sanctioned for replacement of ATVMs.

(e): Yes, Sir. To provide ticket booking facility for the people in different parts of the country, continuous efforts are being made by Indian Railways. Non-conventional ticket booking systems have also been explored, such as Mobile ticketing vehicles, ATVMs, etc.

Mobile App for unreserved ticketing and Online Web & Mobile App based e-ticketing of reserved tickets, have also been introduced. These measures are available to people in far flung hilly and remote areas.
