

**Government of India**  
**Ministry of Consumer Affairs, Food and Public Distribution**  
**Department of Consumer Affairs**

**LOK SABHA**  
**UNSTARRED QUESTION NO. 1697**  
**TO BE ANSWERED ON 08.12.2021**

**VACANT POSTS**

1697. SHRI DUSHYANT SINGH:

Will the Minister of **CONSUMER AFFAIRS, FOOD AND PUBLIC DISTRIBUTION** उपभोक्ता मामले, खाद्य और सार्वजनिक वितरण मंत्री be pleased to state:

- (a) whether the Government has data of vacant positions to be filled in National Consumer Disputes Redressal Commission and State Consumer Disputes Redressal Commission, State-wise, across the country and if so, the details thereof;
- (b) whether the Government has any road map to fill the vacant positions in National and State Disputes Redressal Commissions, if so, the details thereof and if not, the reasons therefor;
- (c) whether the Government has data on the number of cases received, number of cases resolved and number of cases pending by consumers across India from the year 2015 to 2021, State-wise and if so, the details thereof; and
- (d) whether the Government has done any performance based evaluation of the Consumer Disputes Redressal Commission in the recent past, if so, the details thereof and if not, is there any plan to conduct in the near future?

**ANSWER**

**उपभोक्ता मामले, खाद्य और सार्वजनिक वितरण राज्य मंत्री**  
**(श्री अश्विनी कुमार चौबे)**

**THE MINISTER OF STATE**  
**CONSUMER AFFAIRS, FOOD AND PUBLIC DISTRIBUTION**  
**(SHRI ASHWINI KUMAR CHOUBEY)**

(a) to (d) : Yes Sir. The data of vacant positions to be filled in National Consumer Disputes Redressal Commission (NCDRC) and State Consumer Disputes Redressal Commission (SCDRC), State-wise, across the country as available with NCDRC is given in the **Annexure-I**.

Filling up of vacancies in the NCDRC and SCDRCs is an ongoing process. Central and State Governments adopt due process to fill up the vacant positions. The data on the number of cases received, resolved and pending in Consumer Commissions across the country from the year 2015 to 2021, State-wise is as per **Annexure-II**.

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**ANNEXURE-I**

**ANNEXURE REFERRED IN REPLY TO PARTS (a) TO (d) OF LOK SABHA UNSTARRED QUESTION NO.1697 FOR 08.12.2021 REGARDING VACANT POSTS.**

<b>National Commission</b>	<b>President</b>	<b>Member</b>
	<b>0</b>	<b>3</b>

**State Commissions**

<b>Sl. No.</b>	<b>Name of State/ UT</b>	<b>President</b>	<b>Member</b>
1	Andhra Pradesh	0	4
2	A & N Islands	0	0
3	Arunachal Pradesh	1	0
4	Assam	0	0
5	Bihar	0	1
6	Chandigarh	0	2
7	Chhattisgarh	0	0
8	Daman & Diu and DNH	1	2
9	Delhi	0	0
10	Goa	1	1
11	Gujarat	0	3
12	Haryana	0	2
13	Himachal Pradesh	1	0
14	Jammu & Kashmir	0	0
15	Jharkhand	1	1
16	Karnataka	0	0
17	Kerala	0	0
18	Lakshadweep	0	1
19	Madhya Pradesh	0	3
20	Maharashtra	1	7
21	Manipur	1	2
22	Meghalaya	0	0
23	Mizoram	0	1
24	Nagaland	1	0
25	Odisha	0	4
26	Puducherry	0	4
27	Punjab	0	1
28	Rajasthan	0	1
29	Sikkim	0	0
30	Tamil Nadu	0	2
31	Telangana	0	3
32	Tripura	1	0
33	Uttar Pradesh	0	0
34	Uttarakhand	0	4
35	West Bengal	0	2
<b>TOTAL</b>		<b>9</b>	<b>51</b>

## ANNEXURE REFERRED IN REPLY TO PARTS (a) TO (d) OF LOK SABHA UNSTARRED QUESTION NO.1697 FOR 08.12.2021 REGARDING VACANT POSTS.

Sl. No.	Name of Commission	2015			2016			2017			2018			2019			2020			2021		
		Filed	Disposed	Pending	Filed	Disposed	Pending	Filed	Disposed	Pending	Filed	Disposed	Pending	Filed	Disposed	Pending	Filed	Disposed	Pending	Filed	Disposed	Pending
1	Andaman Nicobar	6	6	-	4	4	-	4	3	1	2	2	-	8	1	7	2	-	2	1	-	1
2	Andhra Pradesh	577	552	25	683	655	28	572	474	98	739	422	317	540	214	326	100	33	67	43	8	35
3	Arunachal Pradesh	9	7	2	17	9	8	4	-	4	11	3	8	3	1	2		-	-	-	-	-
4	Assam	77	14	63	103	20	83	119	23	96	127	21	106	72	9	63	13	1	12			
5	Bihar	475	33	442	453	55	398	366	36	330	304	12	292	120	3	117	60	1	59	18	-	18
6	Chandigarh	730	730	-	1,382	1,381	1	1,236	1,228	8	887	869	18	646	540	106	303	213	90	139	35	104
7	Chhattisgarh	744	744	-	903	903	-	1,096	1,094	2	1,190	1,128	62	1,089	965	124	386	306	80	170	71	99
8	Delhi	2,049	1,461	588	2,531	1,583	948	2,965	1,583	1,382	2,357	909	1,448	1,864	615	1,249	472	76	396	272	32	240
9	Goa	132	132	-	172	170	2	238	226	12	194	148	46	128	48	80	44	13	31	46	2	44
10	Gujarat	1,489	1,077	412	994	481	513	1,046	522	524	1,297	627	670	1,143	286	857	826	154	672	706	123	583
11	Haryana	1,417	1,417	-	1,876	1,871	5	2,620	1,790	830	2,236	806	1,430	1,624	383	1,241	659	119	540	436	53	383
12	Himachal Pradesh	339	338	1	472	470	2	414	409	5	459	400	59	536	258	278	195	38	157	100	4	96
13	Jammu and Kashmir	147	28	119	112	17	95	54	5	49	71	6	65	25	-	25		-	-	-	-	-
14	Jharkhand	205	84	121	252	43	209	353	57	296	332	34	298	140	11	129	37	-	37			
15	Karnataka	615	73	542	1,058	114	944	2,235	177	2,058	1,876	125	1,751	2,003	176	1,827	1,298	329	969	1,125	308	817
16	Kerala	1,223	930	293	1,092	592	500	1,185	381	804	990	304	686	616	97	519	342	42	300	388	32	356
17	Lakshadweep	1	-	1		-	-	-	-	-	1	-	1		-	-	-	-	-	-	-	-
18	Madhya Pradesh	2,181	976	1,205	2,463	888	1,575	2,520	831	1,689	830	223	607	2,831	468	2,363	942	155	787	577	51	526
19	Maharashtra	2,704	1,202	1,502	4,747	2,854	1,893	3,485	983	2,502	2,546	626	1,920	2,831	382	2,449	1,108	77	1,031	828	69	759
20	Manipur	4	4	-	28	15	13	11	9	2	14	7	7	10	2	8	5	-	5	3	-	3
21	Meghalaya	4	3	1	2	2	-	4	4	-	3	3	-		-	-	-	-	-	-	-	-
22	Mizoram	6	5	1	6	4	2	8	6	2	11	2	9	3	-	3	2	1	1	1	-	1
23	Nagaland	5	-	5	3	1	2	-	-	-	10	8	2	6	-	6	1	-	1	1	-	1
24	Orissa	819	294	525	783	199	584	960	282	678	700	208	492	544	210	334	285	99	186	323	65	258
25	Pondicherry	43	35	8	42	38	4	41	23	18	17	4	13	8	-	8	6	-	6			
26	Punjab	1,678	1,677	1	1,474	1,474	-	2,072	2,071	1	1,817	1,809	8	1,874	1,691	183	608	524	84	535	190	345
27	Rajasthan	1,749	1,744	5	1,814	1,726	88	1,678	1,606	72	1,355	1,275	80	1,651	1,446	205	642	524	118	583	196	387
28	Sikkim	8	8	-	5	5	-	4	4	-	5	5	-	7	6	1	-	-	-	3	1	2

29	Tamil Nadu	1,026	670	356	737	285	452	573	181	392	560	119	441	515	71	444	111	19	92	148	4	144
30	Tripura	36	36	-	58	58	-	68	68	-	47	47	-	52	52	-	16	16	-	35	25	10
31	Uttar Pradesh	3,177	1,463	1,714	3,176	1,763	1,413	3,096	1,419	1,677	2,904	863	2,041	1,984	415	1,569	660	119	541	717	96	621
32	Uttarakhand	311	170	141	301	145	156	212	61	151	331	103	228	508	20	488	188	5	183	206	3	203
33	West Bengal	2,053	1,931	122	2,105	1,881	224	2,615	2,011	604	2,107	1,135	972	2,085	541	1,544	638	47	591	196	20	176
34	Circuit Bench Amravati	88	2	86	277	3	274	178	1	177	86	-	86	160	2	158	90	-	90	108	-	108
35	Circuit Bench Asansol				1	1	-	11	11	-	40	37	3	94	59	35	30	13	17	12	3	9
36	Circuit Bench Aurangabad	574	92	482	690	41	649	1,060	388	672	719	141	578	1,798	118	1,680	607	110	497	1,116	25	1,091
37	Circuit Bench Bikaner	194	156	38	246	188	58	1,024	979	45	146	106	40	88	38	50	24	11	13	236	22	214
38	Circuit Bench Jodhpur	499	406	93	289	211	78	235	149	86	239	136	103	141	52	89	54	11	43	231	48	183
39	Circuit Bench Kota	132	104	28	240	156	84	228	156	72	168	53	115	159	42	117	54	15	39	136	9	127
40	Circuit Bench Madurai	231	128	103	151	60	91	248	72	176	303	84	219	294	94	200	97	10	87	23	10	13
41	Circuit Bench Nagpur	893	566	327	491	344	147	788	433	355	902	270	632	859	98	761	345	24	321	313	7	306
42	Circuit Bench Nashik		-	-	-	-	-	4	-	4		-	-	-	-	-	-	-	-	-	-	-
43	Circuit Bench Pune		-	-	-	-	-	11	-	11		-	-	-	-	-	1	-	1	-	-	-
44	Circuit Bench Siliguri	5	5	-	13	7	6	15	9	6	113	83	30	139	86	53	35	15	20	43	4	39
45	Circuit Bench Udaipur	198	117	81	219	76	143	277	79	198	134	25	109	63	8	55	26	2	24	89	-	89
46	Srinagar Bench	181	-	181	78	-	78	114	-	114	644	1	643	147	1	146	-	-	-	-	-	-
47	Telangana	563	486	77	631	423	208	918	569	349	1,029	296	733	1,100	179	921	1,092	216	876	795	55	740
<b>Total</b>		<b>29,597</b>	<b>19,906</b>	<b>9,691</b>	<b>33,174</b>	<b>21,216</b>	<b>11,958</b>	<b>36,965</b>	<b>20,413</b>	<b>16,552</b>	<b>30,853</b>	<b>13,485</b>	<b>17,368</b>	<b>30,508</b>	<b>9,688</b>	<b>20,820</b>	<b>12,404</b>	<b>3,338</b>	<b>9,066</b>	<b>10,702</b>	<b>1,571</b>	<b>9,131</b>

Note: This report is generated based on the data available on Confonet National Server.

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