

**GOVERNMENT OF INDIA
MINISTRY OF ROAD TRANSPORT AND HIGHWAYS**

**LOK SABHA
UNSTARRED QUESTION NO. 594
ANSWERED ON 22ND JULY, 2021**

MAINTENANCE OF AMBULANCES AT TOLL PLAZAS

**594. SHRIMATI GEETA KORA:
SHRI JUGAL KISHORE SHARMA:**

Will the Minister of ROAD TRANSPORT AND HIGHWAYS

सड़क परिवहन और राजमार्ग मंत्री

be pleased to state:

- (a) whether it is a fact that the condition of ambulances deployed at many toll-plazas in the country is pathetic and if so, the details thereof along with the reaction of the Government thereto;**
- (b) the details of the complaints received regarding deployment of dysfunctional/unequipped ambulances and the action taken thereon by the Government; and**
- (c) the number of road-accidents victims benefitted from the 'Golden Hour' Scheme during the last three years, State-wise?**

ANSWER

THE MINISTER OF ROAD TRANSPORT AND HIGHWAYS

(SHRI NITIN JAIRAM GADKARI)

(a) Due to non-uniformity of standards for ambulances, there was some difference in the types of ambulances deployed in different projects. At some places, ambulances deployed are simple patient transport vehicles only. Recognizing this, directions have been issued

to field units to upgrade the existing ambulances to the standards of Basic Life Support (BLS) ambulances as per AIS-125. Further, NHAI has recently signed contract agreements for supply, operation and maintenance of 126 AIS-125 compliant Basic Life Support ambulances across the country.

(b) Road users generally register all their highway related complaints through 1033 helpline number and the same are duly addressed by the corresponding Regional Offices and Project Implementation Units at local level itself.

(c) Such data is not maintained at Ministry level.

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