

**Government of India
Ministry of Consumer Affairs, Food and Public Distribution
Department of Consumer Affairs**

**LOK SABHA
UNSTARRED QUESTION NO. 395
TO BE ANSWERED ON 20.07.2021**

GRAHAK SUVIDHA KENDRAS

395. SHRI VIJAY BAGHEL: SHRI SUNIL KUMAR SONI: SHRI ARUN SAO:
(OIH)

Will the Minister of CONSUMER AFFAIRS, FOOD AND PUBLIC DISTRIBUTION
उपभोक्ता मामले, खाद्य और सार्वजनिक वितरण मंत्री be pleased to state:

- (a) whether the Government is contemplating on proposal regarding setting up Grahak Suvidha Kendras in various cities of the country;
- (b) if so, the details thereof;
- (c) the details of the cities identified for setting- up the said Grahak Suvidha Kendras, State-wise/city-wise; and
- (d) the other efforts being made by the Government to make the customers/consumers aware of their rights?

ANSWER

**उपभोक्ता मामले, खाद्य और सार्वजनिक वितरण राज्य मंत्री
(श्री अश्विनी कुमार चौबे)**

**THE MINISTER OF STATE
CONSUMER AFFAIRS, FOOD AND PUBLIC DISTRIBUTION
(SHRI ASHWINI KUMAR CHOUBEY)**

(a) to (c) : No, Sir

(d) : To make consumers aware of their rights, the Govt. has launched the “Jago Grahak Jago” campaign through print, electronic, outdoor and social media for consumer awareness and advocacy of consumer rights. Consumer awareness and education is also promoted by State Governments with Central assistance under the Consumer Welfare Fund.
