

**LOK SABHA  
UNSTARRED QUESTION NO. 2114  
TO BE ANSWERED ON 2<sup>nd</sup> AUGUST, 2021**

**LPG Portability in Gujarat**

†2114. SHRI NARANBHAI KACHHADIYA:  
SHRIMATI RATHVA GITABEN VAJESINGBHAI:  
SHRI PARBATBHAI SAVABHAI PATEL:

पेट्रोलियम एवं प्राकृतिक गैस मंत्री

Will the Minister of PETROLEUM AND NATURAL GAS be pleased to state:

- (a) the time by which refill booking portability for LPG consumers is likely to be started;
- (b) whether the said facility is likely to be made available in Gujarat; and
- (c) if so, the time by which the said facility is likely to be made available in Gujarat?

ANSWER

पेट्रोलियम एवं प्राकृतिक गैस मंत्रालय में राज्य मंत्री (श्री रामेश्वर तेली)  
MINISTER OF STATE IN MINISTRY OF PETROLEUM AND NATURAL GAS  
(SHRI RAMESWAR TELI)

(a) to (c) Following the vision of Hon'ble Prime Minister of making energy accessible and affordable to all and with a view to further empower the LPG consumers, it has been decided to allow LPG customers of PSU OMCs to have a choice deciding which distributors they want their LPG refill from.

While booking an LPG refill through Mobile app/OMC web portal using registered login, the customer is shown the list of delivering distributors along with their performance ratings which is based on their past delivery performance. The customer can choose any of the distributors from the list applicable for his/her area to get an LPG refill delivery by just tapping/clicking on the particular distributor.

In the pilot phase, this unique facility has been launched in Chandigarh, Coimbatore, Gurgaon, Pune, and Ranchi in June 2021.

The facility has been conceived to not only empower the customer by way of enhanced choices, but to also inspire healthy competition amongst the distributors to provide the best-in-class services to the customers and improve their performance ratings. It is therefore a win-win facility for both the customers and the distributors.

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