

**GOVERNMENT OF INDIA  
MINISTRY OF HEALTH AND FAMILY WELFARE  
DEPARTMENT OF HEALTH AND FAMILY WELFARE**

**LOK SABHA  
STARRED QUESTION NO.170  
TO BE ANSWERED ON THE 30<sup>TH</sup> JULY, 2021  
WAITING PERIOD IN AIIMS**

**†\*170. SHRI DILESHWAR KAMAIT:  
SHRI JUGAL KISHORE SHARMA:**

Will the Minister of HEALTH AND FAMILY WELFARE be pleased to state:

- (a) whether a large number of patients have to wait for at least a year for getting treatment in AIIMS, particularly for ailments like cancer, neurology and kidney disease;
- (b) if so, the details thereof;
- (c) whether it is true in respect of OPD consultation also in addition to the surgical procedures; and
- (d) the steps being taken by the Government to minimise the waiting period for treatment of various critical diseases in such institutions?

**ANSWER  
THE MINISTER OF HEALTH AND FAMILY WELFARE  
(SHRI MANSUKH MANDAVIYA)**

- (a) to (d) A Statement is laid on the Table of the House.

**STATEMENT REFERRED TO IN REPLY TO LOK SABHA  
STARRED QUESTION NO. 170\* FOR 30<sup>TH</sup> JULY, 2021**

(a) to (d) AIIMS, New Delhi, which is the oldest functional AIIMS, faces a demand - supply mismatch in terms of far more number of patients needing hospitalisation vis-à-vis the number of beds available. To minimise the waiting period of treatment of various critical diseases, various projects such as Mother and Child Block, National Centre for Ageing, surgical block and paid Private Wards have been added. In the casualty/ emergency life-saving situations, all efforts are made to admit the seriously ill patients in the hospital as far as practically possible. Various clinical departments make their waiting list of patients needing admission according to the patient's condition, the urgency of treatment required and bed availability.

As far as OPD is concerned, registrations are done as per maximum handling capacity of the concerned Speciality / Department. 80% of OPD appointments for new patients are being provided online for upto 30 days in advance and remaining 20% of OPD appointments are being provided for walk-in patients. In addition, patients given dates by their doctors are provided appointments through Single Window Exit Counter and departmental nodal persons. As far as follow up patients are concerned, patients (with prior appointments as well as walk-in) are registered / seen by respective OPD's without any limit.

In order to reduce the load of patients on AIIMS, New Delhi and to correct regional imbalances in availability of tertiary healthcare services, setting up of 22 new AIIMS in different parts of the country has been approved under PMSSY. Six of the AIIMS at Bhopal, Bhubaneswar, Jodhpur, Patna, Raipur and Rishikesh are already fully functional. The current patient load is being treated satisfactorily and in a timely manner in these new AIIMS.

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