

**GOVERNMENT OF INDIA
MINISTRY OF HEALTH AND FAMILY WELFARE
DEPARTMENT OF HEALTH AND FAMILY WELFARE**

**LOK SABHA
UNSTARRED QUESTION NO. 784
TO BE ANSWERED ON 5TH FEBRUARY, 2021**

E-SANJEEVANI

**784. DR. JAYANTA KUMAR ROY:
SHRI RAJA AMARESHWARA NAIK:
SHRI NISITH PRAMANIK:
DR. SUKANTA MAJUMDAR:
SHRI VINOD KUMAR SONKAR:
SHRI BHOLA SINGH:
SHRIMATI SANGEETA KUMARI SINGH DEO:**

Will the Minister of **HEALTH AND FAMILY WELFARE** be pleased to state:

- (a) whether the Government has rolled out e- Sanjeevani platform to cater Doctor-to-Doctor and Patient-to-Doctor Tele-consultations in the country, if so, the details thereof;
- (b) whether the Government has achieved the tremendous success from teleconsultation service 'e- SanjeevaniOPD' enabling patient-to-doctor telemedicine owing to the COVID-19 pandemic, if so, the details thereof along with number of states implementing it;
- (c) whether some premier medical institutions like AIIMS have also on-boarded e-Sanjeevani set up specialised OPDs on e-SanjeevaniOPD, if so, the details thereof;
- (d) whether the Central Government Health Scheme (CGHS) has also started offering specialised health services for its beneficiaries in Delhi through e- SanjeevaiOPD, if so, the details thereof and if not, the reasons therefor; and
- (e) other necessary steps being taken by the Government for strengthening medical Tele-consultations in the country?

ANSWER

**THE MINISTER OF STATE IN THE MINISTRY OF HEALTH AND
FAMILY WELFARE
(SHRI ASHWINI KUMAR CHOUBEY)**

- (a): Yes. eSanjeevaniOPD (Patient to Doctor Teleconsultation services) has been rolled out in 25 States/UT. eSanjeevani HWC (Doctor to Doctor Teleconsultation services) has been rolled out in 20 States/UT. The details are attached in Annexure A.
- (b): As on 01 Feb 2021 more than 18 lakh consultations have been completed using the two streams of eSanjeevani (HWC & OPD). The details of the same are attached at Annexure A.

(c): Following two premier institutions have setup specialised OPDs on eSanjeevaniOPD:

1) **All India Institute of Medical Sciences (AIIMS) – Bathinda** has set up specialised OPDs (such as General Medicine, Orthopaedics, Psychiatry Radiation Oncology, General Surgery, Dermatology, Paediatric Surgery, Urology, Surgical Oncology, Dental Surgery, ENT, Ophthalmology and Gynaecology) on e-eSanjeevani OPD.

2) **AIIMS BIBINAGAR** has set up specialised OPDs (such as General Surgery, Orthopaedics, Paediatrics, Ophthalmology, Community and Family Medicine and Gynaecology).

(d): Yes. Teleconsultation for OPD consultation has been started through e-Sanjeevani app in Delhi initially from 25.08.2020 and extended to other cities subsequently from 4th December 2020.

The Consultation is available from 9 AM to 12 PM from Monday to Saturday and Consultation services is available with Specialists of Medicine, Orthopaedics, Eye, ENT and Psychiatry.

The relevant orders in this regard are available at CGHS website at the following link:

<https://cghs.gov.in/showfile.php?lid=5864>

<https://cghs.gov.in/showfile.php?lid=5925>

(e): Under the Ayushman Bharat scheme, the Ministry of Health and Family Welfare is transforming 1.5 lakhs SHCs and the PHCs into the Health and Wellness Centres (HWCs). Under the ambit of this scheme, this Ministry is utilizing the benefits of information technology to enable HWCs with Telemedicine services from hubs being set up in Medical Colleges/district hospitals.

States are being supported under NHM for further supporting States for implementation of eSanjeevani, based on the requirement posed by States in Programme Implementation Plan (PIP), subject to availability of resources.

Annexure-A

Sr No.		GRAND TOTAL (HWC & OPD)	TOTAL (HWC) (Doctor to Doctor)	TOTAL (OPD) (Patient to Doctor)
	India	1835725	424496	1411229
	States/UTs			
1	Uttar Pradesh	461453	30654	430799
2	Tamil Nadu	445971	3602	442369
3	Karnataka	264621	47129	217492
4	Madhya Pradesh	137628	136337	1291
5	Gujarat	127017	25970	101047
6	Kerala	82369	3	82366
7	Himachal Pradesh	55636	54446	1190
8	Uttarakhand	54039	624	53415
9	Andhra Pradesh	51335	42748	8587
10	Maharashtra	50232	26794	23438
11	Chhattisgarh	38930	38930	0
12	Punjab	15153	12694	2459
13	Haryana	14369	295	14074
14	Delhi	12923	0	12923
15	Rajasthan	7395	1	7394
16	Assam	5863	3008	2855
17	Jharkhand	3234	1	3233
18	Manipur	3062	0	3062
19	Chandigarh	2287	0	2287
20	Bihar	1138	1138	0
21	Telangana	430	0	430
22	Jammu And Kashmir	231	0	231
23	Mizoram	115	60	55
24	Goa	105	41	64
25	Arunachal Pradesh	97	0	97
26	Ladakh	62	0	62
27	Meghalaya	21	21	0
28	Puducherry	9	0	9