

**GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS**

**LOK SABHA
UNSTARRED QUESTION NO. 4819
TO BE ANSWERED ON 24.03.2021**

ONLINE UPDATION OF SERVICE RECORDS OF RAILWAY EMPLOYEES

†4819. SHRI RAKESH SINGH:

Will the Minister of RAILWAYS be pleased to state:

- (a) whether drawbacks have been noticed in the online updation system of the service records of the railway employees and if so, the details thereof;**
- (b) whether this system has been developed by private sector;**
- (c) if so, whether the confidentiality of the data of the department and employees has been ensured in this process;**
- (d) whether railways employees are facing difficulty in operating this system;**
- (e) if so, the details thereof; and**
- (f) whether the Government proposes to take necessary steps to remove the difficulties and if so, the details thereof?**

ANSWER

**MINISTER OF RAILWAYS, COMMERCE & INDUSTRY AND CONSUMER
AFFAIRS, FOOD & PUBLIC DISTRIBUTION**

(SHRI PIYUSH GOYAL)

- (a): No, Sir. As on date, more than 96% Service Records have been successfully digitized.**
- (b): No, Sir.**
- (c): Does not arise.**
- (d): No, Sir.**
- (e) & (f): Do not arise.**
