

**GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS**

**LOK SABHA
UNSTARRED QUESTION NO. 4784
TO BE ANSWERED ON 24.03.2021**

TOILET FACILITIES IN TRAINS TO PRAYAGRAJ

† 4784. SHRI SATYADEV PACHAURI:

Will the Minister of RAILWAYS be pleased to state:

- (a) whether there is no proper toilet facility in the trains which run from Delhi/New Delhi to Prayagraj and beyond;**
- (b) if so, the reasons therefor;**
- (c) whether the Government is aware that there is no proper toilet facility in various coaches of 02788 Humsafar Express;**
- (d) if so, the steps being taken to improve the toilet facility;**
- (e) whether Humsafar Express train No.02788 which had to arrive on platform No.3 at Prayagraj Chheoki station arrived on platform No.2 without giving any prior information on 20.02.2021; and**
- (f) if so, the steps being taken to prevent such mistake?**

ANSWER

**MINISTER OF RAILWAYS, COMMERCE & INDUSTRY AND
CONSUMER AFFAIRS, FOOD & PUBLIC DISTRIBUTION
(SHRI PIYUSH GOYAL)**

(a): Proper toilet facility is available in all the passenger coaches of Mail/express trains which run from Delhi/New Delhi to Prayagraj and beyond;

(b): Does not arise.

(c): All the coaches of train no. 02788 Humsafar Express are provided with Bio-toilets.

(d): All toilets are fully functional and cleaned before the start of the journey. It is also being ensured that all fittings and amenities are intact in the toilets.

(e) & (f): Platform No. 02 & 03 are the two faces of an island platform, involving no change of platform.

On 20.02.2021, train No. 02788 Danapur - Secunderabad Express had been received on platform No.2 instead of platform No.3 with proper display and announcement, thereby causing no inconvenience to passenger.
