

GOVERNMENT OF INDIA
MINISTRY OF CONSUMER AFFAIRS, FOOD & PUBLIC DISTRIBUTION
DEPARTMENT OF FOOD AND PUBLIC DISTRIBUTION

LOK SABHA
UNSTARRED QUESTION NO. 4514
TO BE ANSWERED ON 23rd MARCH, 2021

INFORMATION THROUGH SMS FOR RATION DELIVERY

†4514. SHRI SUBHASH CHANDRA BAHERIA:

Will the Minister of CONSUMER AFFAIRS, FOOD AND PUBLIC DISTRIBUTION उपभोक्ता मामले, खाद्य और सार्वजनिक वितरण मंत्री be pleased to state:

- (a) whether the consumers are informed through messages sent on their mobile about delivery of items to the ration dealer for distribution to beneficiaries;
- (b) if not, whether the Government is making any efforts in this regard; and
- (c) if so, the time by which the said system is likely to be implemented?

A N S W E R

MINISTER OF STATE FOR MINISTRY OF CONSUMER AFFAIRS, FOOD &
PUBLIC DISTRIBUTION
(SHRI DANVE RAOSAHEB DADARAO)

(a) to (c): As part of the Public Distribution System (PDS) reforms undertaken by this Department in collaboration with all States/UTs, 31 States/UTs have so far computerised the Supply Chain Management (SCM) operations for the supply of foodgrains up to the Fair Price Shops. This involves online monitoring of the receipts and issuance of foodgrains in godowns/depots, online generation of delivery orders, truck challans, gate passes, etc. The facility for sending SMS alerts to FPS dealers and some beneficiaries on their registered mobile numbers, for informing the dispatch of foodgrains from godowns, is also enabled in many States/UTs.
