

**GOVERNMENT OF INDIA
MINISTRY OF HEALTH AND FAMILY WELFARE
DEPARTMENT OF HEALTH AND FAMILY WELFARE**

**LOK SABHA
UNSTARRED QUESTION NO.3960
TO BE ANSWERED ON 19TH March, 2021**

MALFUNCTIONING IN VACCINATION PORTAL

3960. SHRI RAKESH SINGH:

Will the Minister of **HEALTH AND FAMILY WELFARE** be pleased to state:

(a) whether the Government has taken cognizance of the fact that the second dose of the vaccine could not be administered to the frontline workers in Jabalpur inspite of their registration due to malfunctioning in vaccination portal whereas the certificate of vaccination has been issued on Arogya Setu app;

(b) if so, the details thereof; and

(c) the remedial measures taken by the Government in this regard?

**ANSWER
THE MINISTER OF STATE IN THE MINISTRY OF HEALTH AND
FAMILY WELFARE
(SHRI ASHWINI KUMAR CHOUBEY)**

(a) & (b): As per the information received from the Govt. of Madhya Pradesh, second dose of COVID-19 vaccine is being given to all the Front Line Workers (FLWs) from 8th March in Jabalpur district and 3249 Front Line Workers have been given the second dose of COVID-19 vaccine as on 17th March 2021. Certificate have also been issued to them after vaccination.

(c): There was an issue of slowing down of portal in some of the vaccination centres in some districts but this issue has since been addressed and the vaccination certificates were issued to the beneficiaries. After vaccination each beneficiary receives a SMS with a link on their mobile from which the beneficiary can download the certificate themselves.