

**GOVERNMENT OF INDIA  
MINISTRY OF RAILWAYS**

**LOK SABHA**

**UNSTARRED QUESTION NO.309  
TO BE ANSWERED ON 03.02.2021**

**MEDICAL ASSISTANCE TO PASSENGERS**

**309. SHRI CHANDRA SEKHAR SAHU:**

**SHRI SUBRAT PATHAK:**

**SHRI RAVI KISHAN:**

**SHRI BIDYUT BARAN MAHATO:**

**SHRI SANJAY SADASHIVRAO MANDLIK:**

**SHRI MANOJ TIWARI:**

**SHRI RAVINDRA KUSHWAHA:**

**SHRI SHRIRANG APPA BARNE:**

**SHRI SUDHEER GUPTA:**

**Will the Minister of RAILWAYS be pleased to state:**

- (a) whether the Government has put in place any mechanism to provide medical assistance to the passengers in the event of any mishap/emergency at the railway stations;**
- (b) if so, the details thereof along with the medical professionals appointed and deputed at various railway stations across the country, zone-wise;**
- (c) the number of Emergency Medical Rooms (EMRs) opened at Railway Stations along with the number of accident victims who availed benefits of such EMRs since inception, zone-wise;**
- (d) the funds allocated for the purpose so far; and**
- (e) the other steps taken/being taken by the Government in this direction?**

**ANSWER**

**MINISTER OF RAILWAYS, COMMERCE & INDUSTRY AND  
CONSUMER AFFAIRS, FOOD & PUBLIC DISTRIBUTION**

**(SHRI PIYUSH GOYAL)**

**(a) to (e): Yes, Sir. In compliance of orders of Hon'ble Supreme Court and as recommended by Committee of experts constituted at All India Institute of Medical Sciences (AIIMS), instructions have been issued to provide a Medical**

**Box containing life saving medicines, equipments, oxygen cylinder etc. at all Railway stations and passenger carrying trains. Front line staff i.e. Train Ticket Examiner, Train Guards/ Superintendents, Station Master etc. are trained in rendering First Aid. Regular refresher courses are conducted for such staff. List of near-by hospitals and doctors along with their contact numbers is available at all Railway Stations. Ambulance services of Railways, State Government/Private Hospitals and ambulance service providers are utilized to transport the injured/sick passengers to the hospitals/doctor's clinics.**

**However, at stations where private professionals are interested in establishing Emergency Medical Rooms (EMRs), permission is given to establish EMRs by such professionals on tendering basis. Total 41 EMRs (Western-10, Southern-19, Central-05, South Western-02, West Central-02, South Central-03) have been established by private professionals over Indian Railways. Further, neither any accident victim has availed services of such EMRs nor any fund has been allocated for setting up of EMRs.**

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