

**GOVERNMENT OF INDIA  
MINISTRY OF COMMUNICATIONS  
DEPARTMENT OF TELECOMMUNICATIONS**

**LOK SABHA  
UNSTARRED QUESTION NO. 2720  
TO BE ANSWERED ON 10<sup>TH</sup> MARCH, 2021**

**NETWORK PROBLEM OF BSNL**

†2720. SHRI MAHABALI SINGH:

Will the Minister of COMMUNICATIONS be pleased to state:

- (a) whether Bharat Sanchar Nigam Limited (BSNL) is working on improving the network problem and if so, the details thereof and if not, the reasons therefor;
- (b) the details of the places identified by the Government for setting up of BSNL mobile towers in the State of Bihar; and
- (c) the time line fixed by the Government for resolving the problem of BSNL network and if not, the reasons therefor?

ANSWER

**MINISTER OF STATE FOR COMMUNICATIONS, EDUCATION AND  
ELECTRONICS & INFORMATION TECHNOLOGY  
(SHRI SANJAY DHOTRE)**

- (a) Telecom Regulatory Authority of India (TRAI) has fixed Quality of Services (QoS) parameters for all Telecom Service Providers (TSPs) including Bharat Sanchar Nigam Limited (BSNL).

BSNL is meeting majority of the QoS parameters fixed by TRAI for both Landline and Mobile subscribers in almost all the Circles.

In addition, BSNL continuously works on improving the network related issues. The steps taken by BSNL for improving its mobile services are as follows:

- i) BSNL is regularly conducting Drive tests/Inter Circle Network audit/surprise checks and optimizing its network for improving its Services.
  - ii) BSNL is augmenting its Mobile Network progressively by carrying out expansion of Mobile Network in various phases to enhance coverage/capacity of Mobile network depending on techno-commercial viability and availability of funds.
  - iii) BSNL is continuously monitoring all KPIs (Key Performance Indicators) of its mobile network for better performance.
- (b) Total 4,576 BSNL Base Transceiver Stations (BTS) are working in Bihar at present. Expansion of network is done by BSNL on the basis of techno-commercial viability and availability of funds. This includes proposed expansion of 4G services for which BSNL has floated an Expression of Interest (EOI) on 01.01.2021 for prior registration/Proof of Concept (PoC) from Indian Companies interested in participating in BSNL's upcoming 4G tender.
  - (c) BSNL endeavours to meet QoS parameters set by TRAI for its telecom networks on regular basis.

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